



Repose

Specialist Seating Solutions
a prism healthcare company

Home Seating Users Manual



www.reposefurniture.com

Thank you

Thank you for purchasing Repose seating. There are a large range of recliner chair designs to choose from and each of them has a selection of motor mechanisms offering different positional movements. We also have a manually operated recliner (see page 17). All our recliners can be supplied in different sizes and with a full range of complementary furniture to match (see pages 35 to 37).

To maximise the advantages of your recliner chair and any complementary furniture please take the time to read this user manual carefully, ensuring that you read the instructions relevant to the furniture model/s that you have purchased. The whole of this manual applies to individual recliner chairs, electric or manual. However, if you have purchased complementary furniture such as an electric or static sofa, fireside or arm chairs we have detailed which sections you will need to read in pages 35 to 37.



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Wellbeing Support

As we all continue to live longer and lead far more active lives at older ages we are becoming increasingly aware of the impact that good seating and seating posture can have on our lives.

At Repose we value the important role that quality designed rise recliners, fitted to an individual's measurements, have on people's lives. Kate, our advisory Occupational Therapist, has offered a few pieces of advice that might help with your decision making.

Benefits of a rise recliner chair:

- Ergonomic sitting positions that support the head, neck, back, hips, and knees in posture positive positions.
- Armrests positioned correctly to allow the arms to relax without pushing up the shoulders or pulling the shoulders down.
- A range of restful positions, helping to transfer weight and relieve pressure building in one place.
- Recline positions that lift the legs and feet, aid circulation and reduce fluid retention.
- Support to move about independently with a rise function that transfers the weight to the knees and takes pressure away from the hips, helping you to walk easily away from the chair.
- Comfortable and supportive positions for rest and to sleep for short periods.



A handwritten signature in black ink that reads "Kate Sheehan".

Kate Sheehan
Independent Occupational Therapist

Choice is about ensuring that you select the right combination of chair style, seat cushion, rise recliner mechanism and correct size of chair to ensure that you purchase a rise recliner that truly delivers personal comfort for you.

At Repose we specialise in bespoke rise recliners designed to your particular measurements. Your supplier will work with you in all of these key areas to ensure that you receive the right chair.

Three important measurements that your supplier will consider when fitting you for your rise recliner:

- Seat Depth - to ensure your thighs are well supported.
- Seat Height - good posture requires your feet to be placed firmly on the ground.
- Seat Width - the correct width will help to support your hips and arms.



In the correct chair, you should:

- be able to sit with your bottom at the back of the seat with your feet flat on the floor.
- have your hips, knees and ankles supported in 90° angles.
- have approximately 1" or 25mm between the back of your knees and the seat.
- be able to sit in the seat with enough room that your normal clothes fit comfortably and that they do not cause rubbing on your legs.
- be able to sit with your arms relaxed on the armrests without pushing up or pulling down on your shoulders.

Manually operated recliners health note:

Frail and elderly people, who lack physical strength, should not purchase these types of chairs as they require a considerable amount of physical energy to operate.

Existing Medical Conditions

If you have any health conditions which you feel may be affected by the use of an electrically operated chair or any of the accessories, please consult with your supplier or your doctor if you are in any doubt.

Chair Location and Set Up

We recommend that you read the essential safety and all operating instructions before you use the chair for the first time.

Location

It is essential that you locate reclining chairs and sofas correctly so as to ensure that there is enough room for all of the features to work properly:

- Always take care when moving or transporting the chair and read the essential safety and all transport sections before doing so.
- Position the chair in your chosen location, ensuring that there is enough space to recline fully and freely. There should be no objects behind the chair that could obstruct its movement. The chair should never touch the wall when it reclines.
- The leg rest should be able to move fully and freely with no objects to restrict this movement.
- Position the chair free from any trailing wires.
- Ensure that the chair is within easy reach of a power point to plug in the transformer (unless fitted with an Accupak). Remember that you will still have to plug the Accupak or 20 cycle back up into a power point for regular recharging.

Important note – Obstructions may cause damage to the chair and its mechanism **and will invalidate your warranty.**

Set up

The chair will usually be set up for you on delivery.

The transformer (see page 10 for details) should be connected to the chair on set up. If not, connect it and then plug it into the power source to enable the chair to work.

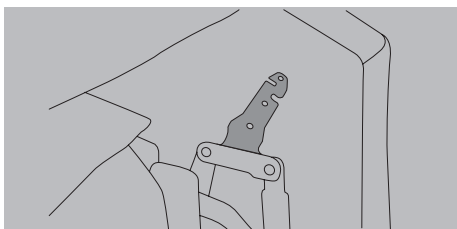
If you have purchased either the Accupak or 20 Cycle Back up battery systems **it is important** that you read the operational instructions before use (see pages 20 to 23).

Important note – The chair is safe when the power source is left on.

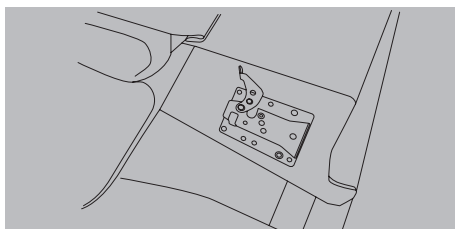


Transport - Attach / Remove Back Frame

For ease of transportation the back frame can be separated from the seat base. The back frame attaches to the seat base by inserting the housing pins on the seat base into the housing brackets on the side of the chair back frame (see below). We would always recommend that you use a person/s with the strength and technique to take the back frame off. Repose cannot be held responsible for any injuries caused when removing the back frame.



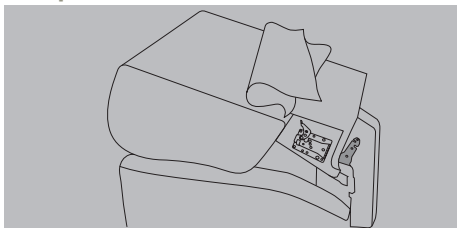
Housing pins on seat base.



Housing brackets on side of back frame.

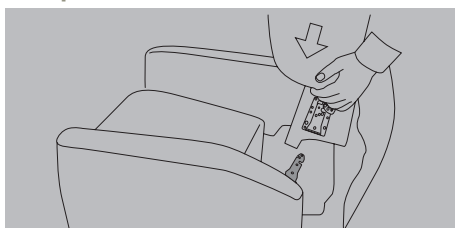
Steps involved in attaching the back frame:

Step 1



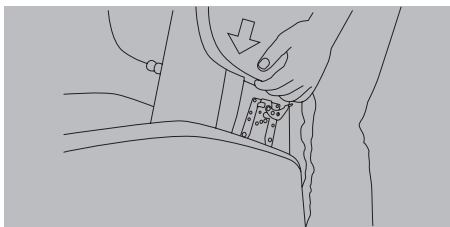
Firstly lie the back frame on top of the seat base with the top facing forward.

Step 2



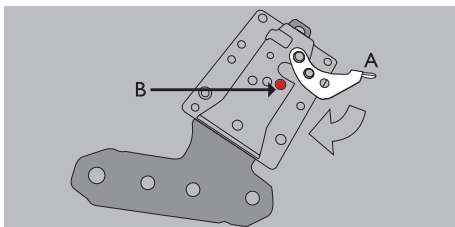
Lift the back frame and position the housing brackets over the housing pins.

Step 3



Slide the brackets onto the housing pins and gently apply pressure to the top of the back frame and push down to ensure it is securely in place.

Step 4 (Locking)



Then lock the back frame into position - push down on the swing tab (A) on the housing brackets until it locks into position over the chrome button (B).

To remove the back frame follow the steps in reverse order 4 to 1.

Essential Safety Instructions

The following instructions are for your own safety, the safety of others and to ensure that the chair/s are used correctly and in line with the warranty conditions. Please ensure you read them before using your chair/s and keep them safe for reference purposes.

If you have purchased a manual rise recliner you should still read the instructions below.

Please ensure that:

- **YOU READ** the basic technical checks. If you have purchased any of the following - the Accupak, 20 Cycle Back up, Heat only or Heat and Massage systems **PLEASE ENSURE YOU READ THE ADDITIONAL INSTRUCTIONS** contained in this manual.
- **YOU NEVER EXCEED THE WEIGHT LIMITS** for your chair as it may cause damage and **will invalidate your warranty**.
- **YOU CHECK** the chair and cables regularly to ensure that they are in a suitable working condition and that there is no damage. **ALWAYS** disconnect the power supply when checking and **DO NOT USE** the chair if it is not working properly or damaged.
- If there is a spillage on the chair **IMMEDIATELY DISCONNECT THE ELECTRICITY FROM THE MAINS** and check that no electrical components are wet. **ALWAYS** consult an authorised chair engineer or your supplier if in any doubt.
- **YOU NEVER** personally open any of the sealed electrical components as this could be dangerous and **will invalidate your warranty**. **ALWAYS** consult an authorised chair engineer or your supplier if in any doubt.
- **NO** cables are trapped under the chair and that **YOU DO NOT** run over the cables with the castors or other equipment e.g. vacuum cleaner.
- The chair is **ONLY OPERATED AT NORMAL ROOM TEMPERATURES** and is **NEVER** used or stored in a damp or wet area.
- **YOU ALWAYS** store your handset in a safe place so that it does not get damaged by either falling on the floor or from anyone sitting on it.
- The transformer is **ALWAYS** placed in a flat position and **IS THE CORRECT WAY UP** (see page 10).
- You are **ALWAYS** careful to keep hands, other body parts and loose clothing away from the moving parts of the mechanism when checking or during usage to avoid them being trapped.
- **YOU NEVER** exit the chair whilst the leg rest is elevated.
- If making transfers from any chair using a hoist/sling **ALWAYS** ensure that you have either glides or locking castors and that they are engaged to aid chair stability.

- **YOU ALWAYS** move the chair around using the front of the arms and that you are mindful of your own physical attributes as you carry out any such movements. **DO NOT** use other parts of the chair to move it around as this may cause damage to the framework and workings of the chair and **will invalidate your warranty**. The chair **SHOULD NOT** be occupied or plugged in when it is being moved around.
- **YOU NEVER** attempt to lift the chair on your own and if you do need to lift it use two or more people with the technical expertise.
- **YOU MUST** be able bodied with enough strength to operate a manually operated recliner. We would not recommend them for frail or very elderly people. Repose **WILL NOT** be responsible for any injuries caused from the normal operation of this chair.
- Children **DO NOT** play with, or on the chair, with the handset and **NEVER** leave them with the chair when it is in the rise position. To do so may cause personal injury.
- **YOU ARE ALWAYS** aware of babies, small children and animals when the chair is in motion to avoid injury. Be especially careful when moving the chair into either a rise position or from a rise position back to a seated one.
- **NO ONE** stands or sits on the arms, leg rest or any levers (manual model) as this may damage the chair and/or cause it to tip. To do so may cause personal injury.

Maintenance and repairs

Please ensure that:

- **YOU ONLY USE** approved parts on your chair. These can be obtained through your supplier. Failure to use approved parts **will invalidate your warranty**.
- **YOU ALWAYS** get your supplier or an authorised chair engineer to carry out any repairs or fit new parts to the chair. **DO NOT** attempt to carry out your own repairs to the chair as this **will invalidate your warranty**. If you are in any doubt please consult your supplier.
- **YOU NEVER MAKE** any material design, mechanical or other modifications to the chair as this may affect the way in which the chair operates and the inherent safety features. **It will also invalidate your warranty**.
- **YOU PROVIDE** your original purchase invoice and unique chair batch number when ordering parts or when making a claim under your warranty.

“I’m 92 years old and my chair has made such a difference to my life, it’s comfortable, and simple to use. It’s absolutely beautiful. I would recommend Repose to anyone looking for excellent service, value for money, and a wonderful piece of furniture.”

Mrs Slim | West Midlands



Transformer Instructions

Your chair will have been delivered with a transformer as seen in diagram 1. This transformer is connected to the power supply and powers the chair.

It should always be kept **flat on the floor and the right way up**. It has a green LED light which if illuminated means that it is plugged in and working.



Diagram 1

If your transformer has 9 volt (9v) batteries they are there to enable you to move the chair back into a seated position if there is a power cut. These batteries:

- Can only be used once.
- Will go flat over time even if not used.
- Cannot be relied upon to reset the chair to a seated position if you are in the chair.

NEVER RELY ON THE BATTERIES TO GET YOU OUT OF THE CHAIR. You must always be physically capable of exiting the chair without the use of the batteries. Once out of the chair reset or add new batteries to do so.

If you are in an area with frequent or long power cuts and would struggle to get out of the chair in such circumstances, then we would recommend you consider an Accupak battery back-up.

To change the 9v batteries:

- 1) Remove the battery case cover (B) on the Transformer (A).
- 2) Remove the battery clips (D) from the batteries (C).
- 3) Replace batteries and refit clips and cover - it should be ready for use.



A = Transformer

B = Removable battery case cover

C = 9v battery

D = Battery clip



Diagram 2

Basic Technical Checks

If the chair stops working and you have purchased either an Accupak or a 20 Cycle battery system please refer to pages 20 to 23. If you do not have either system then some simple checks you might carry out are as follows:

- **CHECK** the green light on the transformer is on when it is plugged into the mains. If it isn't then the transformer is not working properly.

If it is on and the chair is not working then:

- **CHECK** the handset is not damaged.

If both these are okay then check the following, but **ALWAYS DISCONNECT your chair from the power source when doing the following checks.**

- **CHECK** the wall socket is in working order by trying another appliance.
- **CHECK** to see if any cable connections have become disconnected.
- **CHECK** to see if any of the cables are damaged or trapped. Damaged cables should be changed.
- **DO NOT** open or attempt to open any electrical components. **To do so may invalidate your warranty.**

If the chair is still not working then you should contact an authorised chair engineer or your supplier and ask them to check the chair thoroughly.

Recommended Quality Checks

The chair should always be checked every time it is used for signs of damage or excessive wear and tear to ensure safe and reliable usage is maintained. Regular checks should include, but are not limited to:

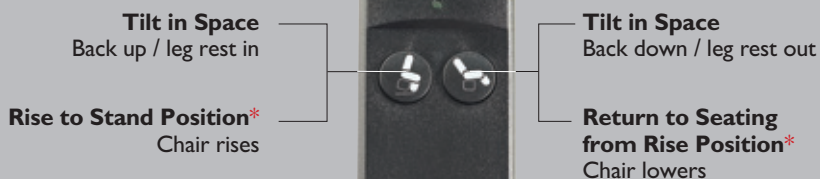
- Damage to the cables.
- Any loose or detached parts.
- Damage to the handset.
- Damage to the fabric of the chair.
- Castors for damage or any build up of fluff, dirt or dust particles.

Handset Instructions

Repose has a choice of mechanisms and these have different simple to use handset controls. Please ensure you follow the instructions for your mechanism which will be slightly different if you have chosen the emergency ON/OFF button or the reading lamp options. Simply depress or release the buttons to carry out or stop the movements as illustrated.

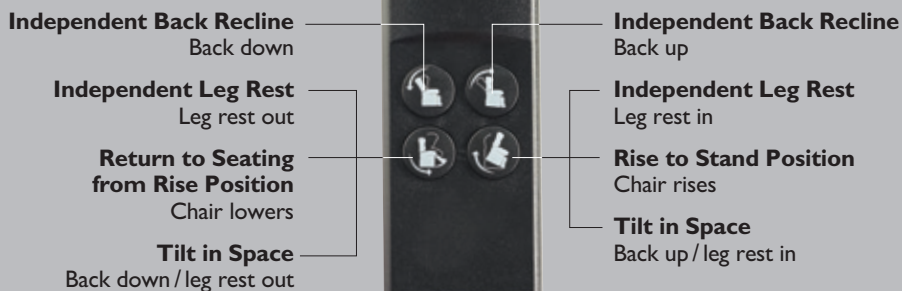
If you have purchased a chair **without** a reading light or ON/OFF button the following instructions apply:

Single Tilt in Space



* Not applicable to the Recline only model.

Dual Tilt in Space / Standard Dual Motor



Single Motor Wallhugger

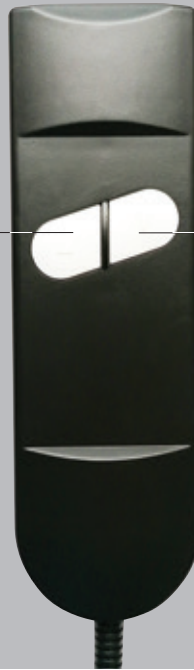
Return to Normal Seated Position
Back up / leg rest in

Rise to Stand Position*
Chair rises

Backrest Recline
Back down / leg rest out

Return to Seating from Rise Position*
Chair lowers

* Not applicable to the Recline only model.



Single Motor 3 Way

Return to Normal Seated Position
Back up / leg rest in

Rise to Stand Position
Chair rises

Backrest Recline
Back down / leg rest out

Return to Seating from Rise Position
Chair lowers



40 Stone Dual Motor

Independent Leg Rest
Leg rest out

**Return to Seating
from Rise Position**
Chair lowers

Independent Back Recline
Back down

Independent Leg Rest
Leg rest in

Rise to Stand Position
Chair rises

Independent Back Recline
Back up



If you have purchased a handset with the following **EMERGENCY ON/OFF** button then you will need to use the handset instructions applicable to your mechanism, as detailed below.

Single Tilt in Space

Tilt in Space
Back up / leg rest in

Rise to Stand Position
Chair rises

On / Off button

Tilt in Space
Back down / leg rest out

**Return to Seating
from Rise Position**
Chair lowers



Dual Tilt in Space / Standard Dual Motor

Independent Back Recline
Back up

Independent Back Recline
Back down

On / Off button

Independent Leg Rest
Leg rest in

Rise to Stand Position
Chair rises

Tilt in Space
Back up / leg rest in

Independent Leg Rest
Leg rest out

Return to Seating from Rise Position
Chair lowers

Tilt in Space
Back down / leg rest out



Single Motor 3 Way

Return to Normal Seated Position
Back up / leg rest in

Rise to Stand Position
Chair rises

On / Off button

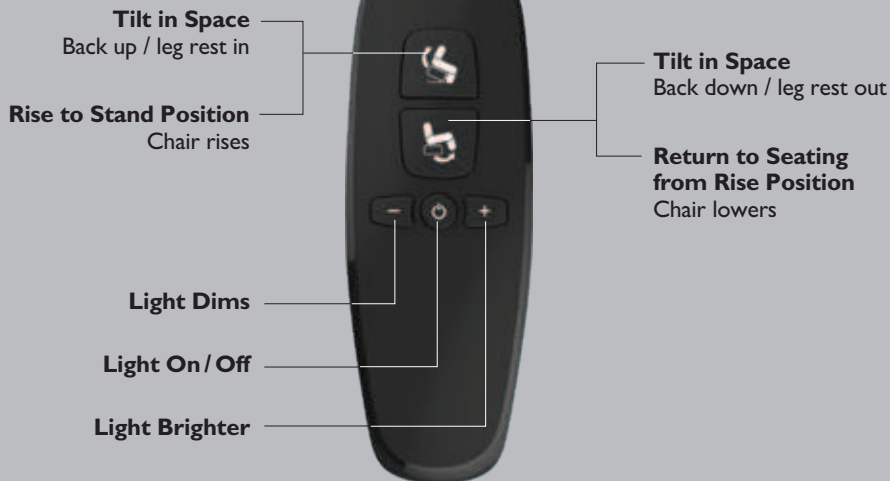
Backrest Recline
Back down / leg rest out

Return to Seating from Rise Position
Chair lowers

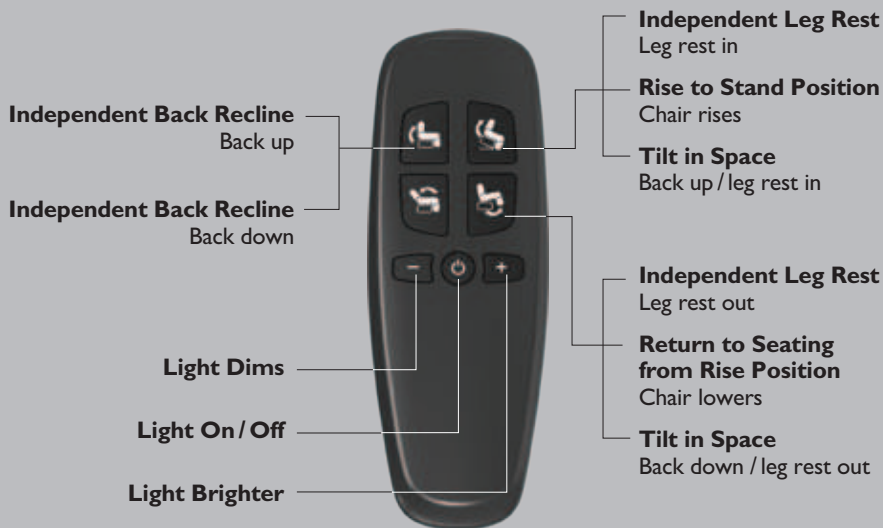


If you have purchased the **OPTIONAL READING LAMP** then you will need to use the following handset instructions applicable to your mechanism as detailed below.

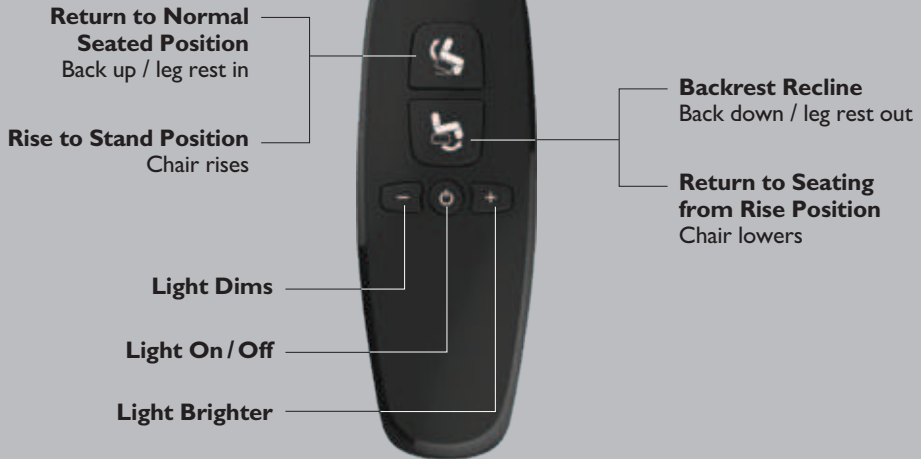
Single Tilt in Space



Dual Tilt in Space / Standard Dual Motor



Wallhugger / Single Motor 3 Way



Electric motor - Usage time

The electrical motor is designed to be used for no more than 2 minutes continuous movement in any period of 20 minutes. If they are used for 2 minutes continuously then they should not be used for another 18 minutes. 2 minutes will allow for considerable amount of movements in line with normal operation.

Manual Recliner Instructions

Manual recliners can be operated by a lever, finger pull lever or simply by body weight depending on the model chosen.

The levers are only there to release the mechanism. They should never be used to retract (pull in) the leg rest – **TO DO SO MAY DAMAGE THE MECHANISM and will invalidate the warranty.** The chair works on body weight and pressure and is the reason that frail or very elderly people should not use this chair.

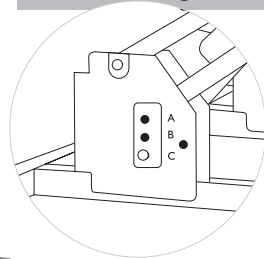
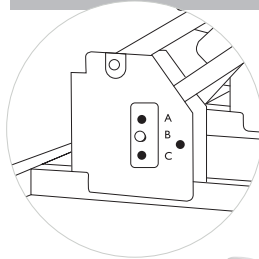
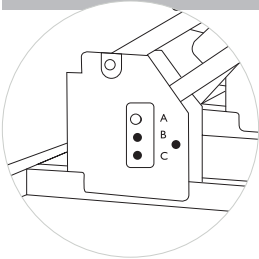
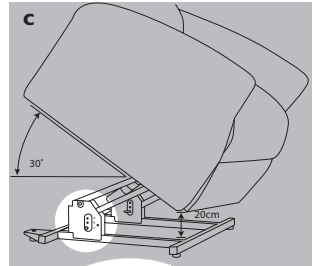
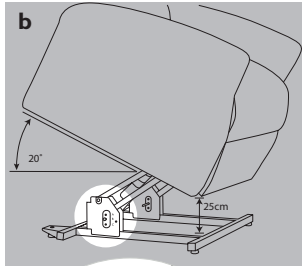
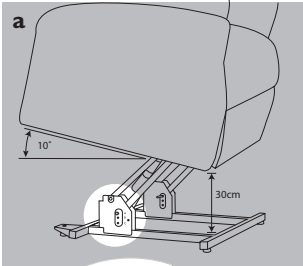
Whilst sitting in the chair release the lever and the leg rest will then automatically begin to elevate. *You will then recline the chair by pushing back on the backrest until your desired position is reached. Please note if you put too much weight on the leg rest whilst it is elevating then it will stop. To return to the seated position take the pressure of your back off the back rest and the back will automatically begin to come up from the recline position into the seated position. At the same time apply the downward pressure of your legs on the leg rest and this will cause it to go down. Please note that suitable force needs to be applied to the leg rest to ensure its safe closure. Once in position the leg rest will automatically lock into position.*

If you do not have a lever operation then simply follow the instructions in between the two asterix* above.

VAL Technology

VAL technology is only available with certain mechanisms. If you have chosen VAL it will be located under your chair and it allows the rise angle to be set to support you when moving to a standing position from seated.

Choose from three positions 10°(a), 20°(b) or 30°(c). The higher the angle the lower the front of the chair becomes, providing more support when moving from a sitting to a standing position. A simple pin system allows you to set the angle required. Unless specified differently on ordering the chair will be set at 30°(c).



Demonstrations of all mechanism movements and VAL technology operation can be seen on the [Repose web site](#).



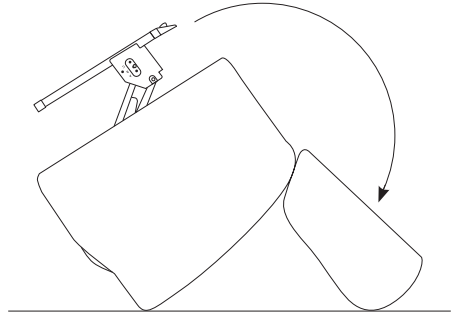
Angle Alteration

To alter the angle take the following steps. You may need two people to carry out the pin alteration.

Warning - DO NOT attempt to do this alteration if you feel that the movements that you need to achieve with the chair, to carry out the changes, will cause you discomfort or problems.

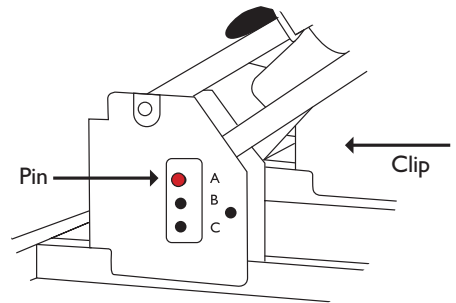
Step 1

Tip the chair forward so it rests on the floor on both the end of the arms and top of the backrest ensuring that the pins on either side of the chair are visible. When tipping the chair over ensure that you take care to protect the back and arms when they touch the floor.



Step 2

Remove the clips from both pins on either side of the chair. Then remove the pins and place the bar level with the required setting - a, b or c and then place the pins back into the required holes (same place on both sides).



Step 3

Put the clips back into place on both sides.

Step 4

Bring the chair back up to its normal resting position on its base.

Always test the chair after re-setting VAL and before using the chair by carrying out a full rise movement with the chair unoccupied. Unless specified at the time of ordering, your chair will be set at C.

Accupak Rechargeable Battery System (Optional Accessory)

Please read these instructions if you have purchased an Accupak rechargeable battery system for mains free usage.

Components received on delivery/set up

- **The Accupak battery** will be fitted out of sight on the base of the chair and the charging outlet built into the side of the chair for ease of access.
- **The transformer and power cables** which enable the battery to be initially charged / recharged will normally be connected to the chair when it is initially set up.
- **Only use the equipment supplied with the Accupak.**

Operation and charging

- When the chair is received the battery **MUST BE FULLY CHARGED** before usage. It is recommended that the battery is **CHARGED FOR AT LEAST 8 HOURS**. The chair can still be used when it is charging.
- The battery is charging when the green light on the transformer is on.
- The transformer must **ALWAYS** lie flat on the floor and be the correct way up.
- The transformer can remain connected to the power source at all times.
- The battery **SHOULD BE OPERATED** at normal room temperatures and never in damp environments.
- The battery provides an average of up to 80-100 cycles.
- The plug-in **CONNECTIONS ARE ACCESSIBLE** so that the system can be switched off in an emergency.
- The battery has an audible acoustic warning signal which is activated when the handset controls are used and the battery is low and requires recharging. At first the sound will be temporary, and you should charge immediately. If you continue to use it the battery becomes more discharged and the sound will last for longer until a point where it will be continuous until you either connect the battery to the charger or it shuts down. This overall switch off threshold is there to protect your battery from deep discharge which will cause it permanent damage. This permanent damage **is not covered under your warranty**.

Even when the alarm is sounding the system still, remains activated and will allow emergency adjustment - but please charge immediately.

- **DO NOT** let the battery completely discharge as this will stop it from being fully charged again. If the battery is left to completely discharge it may have to be replaced and this is **not covered under the warranty**.
- It is **RECOMMENDED** that the battery is charged regularly overnight to prevent complete discharge.
- The chair may be used and operated whilst it is being charged, but **DO NOT** move the chair about when it is plugged in.

- Rechargeable batteries, by their nature, have limited lifespans and are characterised by gradual power loss over time. This normal depreciation and continual power loss is **not covered under the warranty**.

Maintenance and disposal

- The rechargeable battery system is designed to be maintenance free.
- **DO NOT** open the battery.
- **ENSURE YOU** check the cables and connections regularly for any signs of damage.
- **DO NOT** operate the system if there is any damage or if the unit gets too hot.
- **MAKE SURE** that the battery is kept clean and dry at all times.
- **DO NOT** submerge the battery in water or expose to direct heat.
- **NEVER** run anything over the cables e.g. a vacuum cleaner, as this may damage them.
- **ALWAYS** store the chair in a dry and safe place which will protect the chair and the battery. If you are storing for periods of more than 6 months then the battery must be fully charged before being stored. The battery should be recharged every 12 months when in storage.
- If your battery shows any signs of leakage do not allow the fluid to come into contact with your skin. If it does, clean the affected area and contact your doctor.
- **ONLY** clean the battery and transformer by wiping carefully with a slightly damp cloth. Do not use solvents or chemical cleaning agents, to clean them. **ALWAYS DISCONNECT the power source when doing any cleaning.**
- All batteries must be disposed of immediately if they are damaged. Batteries should always be disposed of in line with environmental regulations.

Basic Fault and Error Detection

Below we have listed some basic checks you can carry out if the chair mechanism stops working. If the chair is still not working after carrying out these steps we recommend that you contact your supplier or an authorised chair engineer.

Problem	Possible Cause	Remedy
Handset or mechanism movement not working (mains power disconnected from chair)	<ol style="list-style-type: none"> 1) No supply voltage 2) Deep discharge protection triggered (see page 20) 3) Handset or system defective 	<ul style="list-style-type: none"> • Connect chair to the mains / charge the battery • If connecting to the mains / charging the battery does not work, contact supplier / engineer
Handset or mechanism movement not working (mains power connected to chair)	<ol style="list-style-type: none"> 1) Thermoswitch has been triggered in transformer (you cannot see this), preventing the chair from being powered and the battery from charging 2) Handset or system defective 	<ul style="list-style-type: none"> • Leave the chair in a state of rest for 20 to 30 minutes • If leaving the chair at rest does not work, contact supplier / engineer
Acoustic Warning Sound can be heard	<ol style="list-style-type: none"> 1) The battery charge is very low (see above) 	<ul style="list-style-type: none"> • Immediately recharge the battery

20 Cycle Rechargeable Battery System (Optional Accessory)

Operation and charging

- When the chair is received the battery **MUST BE FULLY CHARGED** before usage. It is recommended that the battery is **CHARGED FOR 6 HOURS**. The LED light on the charger will turn green when charging is complete.
- **The chair cannot be used or operated whilst the battery is either being charged or is plugged into the mains – when using the battery ALWAYS DISCONNECT it from the mains electricity. Left connected may damage the battery and this is not covered under the warranty.**
- The battery **SHOULD BE OPERATED** at normal room temperatures and never in damp environments.
- The battery provides an average of up to 20 chair adjustments depending on what other accessories you are using that require electric power.
- There is an acoustic warning signal, a 5 second beep, that notifies you of a low remaining charge during operation. Charge the battery before further use.
- **DO NOT** let the battery completely discharge as this will stop it from being fully charged again. If the battery is left to completely discharge it may have to be replaced and **this is not covered under the warranty.**
- If the battery system stops working then the fuse may have been blown because the battery has a very low charge which is incapable of operating the chair. **STOP OPERATING**, recharge the battery and it should work. If it doesn't please contact your supplier.
- It is **RECOMMENDED** that the battery is charged regularly overnight to prevent complete discharge.
- Rechargeable batteries, by their nature, have a limited lifespan and are characterised by gradual power loss over time. This normal depreciation and continual power loss **is not covered under the warranty.**



Maintenance and disposal

- The rechargeable battery system is designed to be maintenance free.
- **DO NOT** open the battery.
- If your battery shows any signs of leakage do not allow the fluid to come into contact with your skin as the fluid can be harmful when touched or swallowed. If it does, clean the affected area and contact your doctor.
- If the battery is stored disconnect the battery from the control or drive system and ensure you charge it every six months. Maximum storage time is 12 months. When in storage ensure that the battery terminals cannot short circuit.
- **DO NOT** expose the battery to heat, open flames or water.
- **ONLY** use a dry cloth to clean.
- Damaged batteries must be disposed of immediately and in line with environmental regulations.

If you have a faulty battery or are unable to use the system contact your supplier.



Relaxor Heat Only System

(Optional Accessory)

This system comes with two heat modules, one fitted into the seat of the chair and the other in a loose cushion heat pad that you can use behind your back, on your lap or to one side. The pads are controlled separately with an easy to use handset which has two temperature settings.



Back

Activates Back Heat Pad

Press for Low Heat
(Dim Red Light)

Press again for High Heat
(Red Light)

Press again to turn off
30 minute timer



Pad

Activates Warming Pad

Press for Low Heat
(Dim Red Light)

Press again for High Heat
(Red Light)

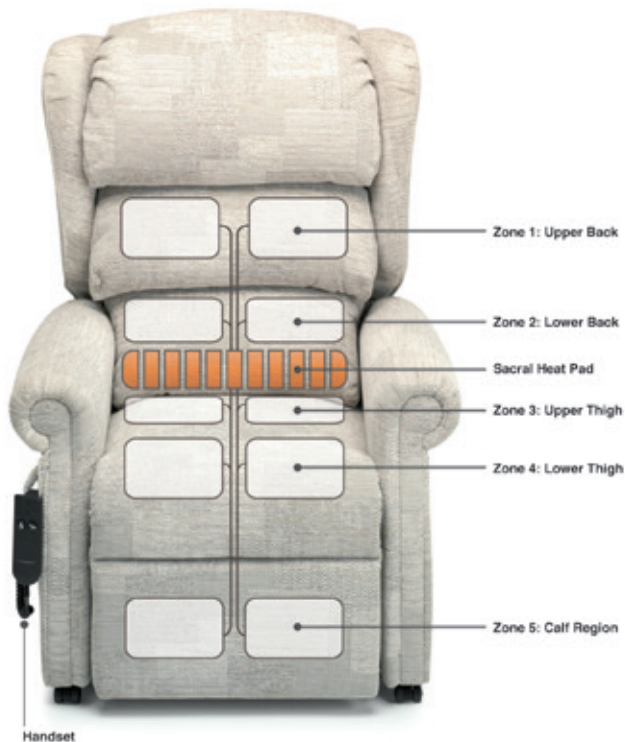
Press again to turn off
30 minute timer

Relaxor Heat & Massage System

(Optional Accessory)

The Relaxor helps soothe tired and aching muscles with gentle vibration and warmth. A separate handset controls different vibration zones built into the chair to massage upper back, lower back, upper and lower thighs and calves. Choose your own intensity and speed of each of the pairs of pads. The heat pad in the bottom lumbar of the back cushion completes the relaxing process, exactly what is needed at the end of the day.

Important note – It is recommended that you consult a healthcare professional or doctor if you suffer with a medical condition or have any medical device fitted (e.g. pacemaker) before purchasing this system.



Important operating notes:

- **ALWAYS UNPLUG** the Relaxor from the electricity before cleaning or removing/adding parts.
- **DO NOT OPERATE** if the handset, cord or plug are damaged.
- **DO NOT USE** attachments that are not recommended by the manufacturer.
- **IF IT IS DAMAGED** or has had liquid spilt on it please refer to your supplier.

Relaxor Heat and Massage Instructions

Power

Activates Massage System.

- Turn On: Press PWR.
- Turn Off: Press PWR again.

15 and 30 minute Timers: Green light = 15 minute Timer.

Hold down PWR for a few seconds: Amber light = 30 minute Timer.

- Unit may also be turned on by pressing any ZONE 1-5 key.

To restart after Timer shuts off:

- Press PRW or any ZONE 1-5 key.

Heat (Optional)

Activates Heat option.

- Select LO for low heat.
- Select HI for high heat.
- Press again to turn Off.

Works with massage or independently.

30 minute Timer.

To continue after Timer shuts off, please press either LO or HI button again.

Zones

- 1 - Upper Back.
- 2 - Lower Back.
- 3 - Hip Region.
- 4 - Thigh Region.
- 5 - Calf Region.

Any Zone can be made active by pressing that Zone button when operating in the SELECT or PULSE modes. Green Zone LED's indicate which massage transducers are active at any given instant.

Intensity

Controls INTENSITY when in SELECT, WAVE or PULSE modes. (+) Increases intensity; (-) Decreases intensity.

Speed

Controls pulsing frequency of massage motors while in PULSE or TAP modes. It also controls the velocity as it cycles through either WAVE or SWELL modes. Press (+) to increase and (-) to decrease.





Modes

(Green light indicates active MODE).

Select

Lets you choose any or all zones for massage.

- Press SELECT.
- Press any or all Zones (1-5) to activate.
- Press any or all Zones (1-5) to cancel.

Wave

Massage motors move up and down in a wave-like action.

- Press WAVE.
- Press any or all Zones (1-5) to activate.
- Press any or all Zones (1-5) to cancel.

Pulse

Massage motors turn On and Off to simulate a pulsing action.

- Press PULSE.
- Press any or all Zones (1-5) to activate.
- Press any or all Zones (1-5) to cancel.

Tap

Massage motors rapidly turn On and Off at high intensity to provide a tapping action.

- Press TAP.
- Press any or all Zones (1-5) to activate.
- Press any or all Zones (1-5) to cancel.

Swell

Massage motors cycle from minimum to maximum intensity to provide a swelling action.

- Press SWELL.
- Press any or all Zones (1-5) to activate.
- Press any or all Zones (1-5) to cancel.

Fabrics

We love all our fabrics. It is one of our greatest pleasures sourcing new and beautiful fabrics from our wide range of high quality suppliers. We offer an incredible range of upholstery fabrics from rich brocades through to leathers and hard wearing, high performance fabrics. We can also make your chair in health grade fabrics, waterproof, bleach cleanable and anti MRSA, if you are caring for someone at home.

We are so confident in our network of fabric suppliers that we are sure we can find fabrics to match your décor and to even match existing furniture. Our suppliers have sample books to show you the range and quality of fabrics available and can obtain swatches as required. Please visit our website for further details.



Caring For Your Rise Recliner

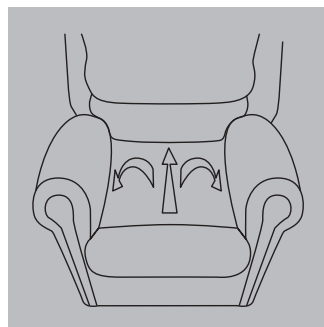
To enable you to maintain the lasting beauty of your new recliner and complementary furniture, we have pulled together some information and advice that will help you.

All of the recliners within the Repose range come with a fixed seat and chaise which means that you will not be able to reverse cushions as you can on some fixed chairs and sofas. Therefore, you will need to carry out a little more regular maintenance to maintain its appearance.

Please note that some fabrics such as leather naturally make a sound when the chair is in motion.

Dressing Seat Cushions

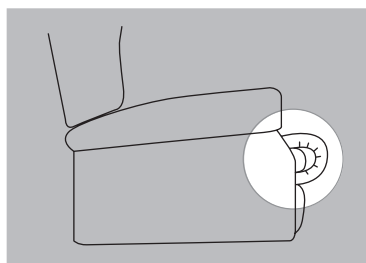
Seat cushions on recliners, sofas and static arm chairs require the fabric to be smoothed to maintain their look. This is simply done by using your hands to push the seat cover (quilt) to the back of the chair and then to smooth the fabric to either side of the seat as indicated. This will ensure the quilt returns to its original position. This should be done daily.



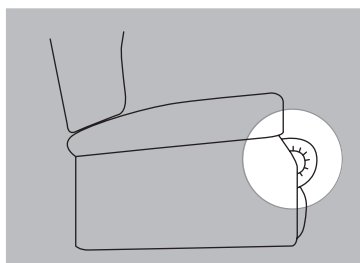
Dressing of a seat cushion

This smoothing will help with the following:

- All recliner seat/leg rest quilts need to have additional fabric to accommodate the leg rest extension of up to 2" as it moves into a fully elevated position. If after having elevated the leg rest and then returned it to the normal seating position the fabric looks to be overhanging at the knee area (images below) then this can be sorted by dressing the seat cushion as described above.



No dressing



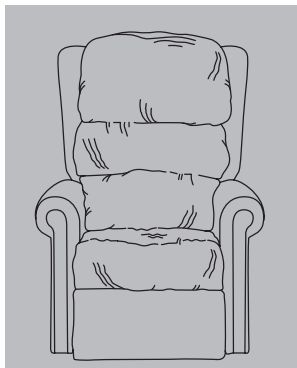
Dressed

- The seat fabric can ruffle and flatten after someone has been sat on it for a time. Dress the seat cushion as above.
- If you have purchased a two or three-seater sofa sometimes the seat quilts will move and therefore will not be completely aligned at the front of the sofa. To realign the quilts, simply push the quilt back towards the rear of the chair as shown above - dressing of a seat cushion.
- If your seat cushions are removable we recommend that you turn them over from time to time – this will help to maintain their look and condition.

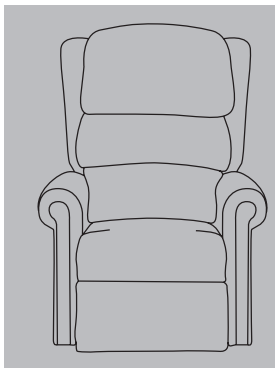
Dressing the Back Cushion

After use always “plump” the seat back cushions by pushing the fibres back into place by gently beating the back cushion to re-distribute the fibres in the cushion. This will ensure that the look of the back is smooth and maintaining its normal shape. Please note, that some plain back cushions may require this maintenance more than, for example, split lumbar.

Below shows the difference in appearance of the back and seat cushions after dressing as described above and on page 29.



Chair before dressing



Chair after dressing

Please note, that over time and with considerable usage the fibres will flatten very much like pillows in a bed. This is caused by the fibres collapsing and the air dispersing from between the fibres. When this happens the only course of action is to replace the cushions.

Loose Cushions with Electric Chairs

We would recommend that you do not use loose cushions with an electric operated rise recliner as they may become lodged in the mechanism and there can be safety issues as they may cause the user to slide off the chair.

Fabric Appearance

Different fabrics will have different characteristics. They may visually appear differently which is in no way affecting their performance or longevity – it is just how certain fabrics wear over time. Some important examples of this are:

Chenille Fabrics

These fabrics may change appearance after use due to the pile in the fabric moving in different directions as you sit on the upholstery. The fabric may appear darker or shaded in certain high contact areas such as the seat, back and arms. This change of colour is due to light reflection where the pile is naturally flattened during use – so the colour shades may vary dependent on the direction of the pile.

It is not a fault, nor will it detract from wearing properties of the material. By brushing the fabric regularly with a soft brush, it will help to reduce the effect. However, you may experience some marking afterwards, which is unavoidable due to the nature of the fabric.

Leather

Real leather is a natural product. It displays traces of its past. Marks created from healed scars and scratches, growth lines, veins, wrinkles and bites are all part of its integrity and what makes it unique and beautiful to look at and touch. These are not faults and will in no way impact on the quality of its usage or longevity.

Leather stretches over time with use, particularly on the seat and back areas. This is known as “puddling” and should be expected. This can be experienced on any leather chair, whether a rise recliner, sofa or lounge chair.



Puddling

Specific Fabric Care

Our rise recliners come with an extensive range of fabrics to choose from. Always ensure that you follow the cleaning instructions for your particular upholstery. You will find details of all of the fabrics on our website along with their respective cleaning instructions. If you are in any doubt about the cleaning instructions please consult your supplier. Repose cannot be held responsible for any damage caused by cleaning.

General Upholstery Care

Whatever fabric you have selected there are some general care instructions that you should follow, **always in addition** to the ones in your specific fabric instructions:

- Regular cleaning is required to maintain the appearance and cleanliness of your chair. Small dust and dirt particles can increase the wear and tear of the upholstery and may dull the fabric. Therefore, we recommend that you either brush your furniture using a soft brush or lightly vacuum. Never use abrasive tools or cleaning fluids.
- Your upholstery should not be exposed to direct sunlight for long periods of time as this will cause your fabric to fade. If your furniture is positioned within prolonged light, ensure your curtains and blinds are drawn for protection.
- Ensure your upholstery is protected from sharp objects or buckles, as these may cause the fabric and/or upholstery to snag or become damaged.
- Avoid allowing pets onto your furniture as their claws may cause damage to the fabric and upholstery. All animals have a degree of oil in their coats which may transfer to your fabric if they go onto the chair. This will cause your fabric to wear prematurely.
- If you have fibre filled cushions regularly plump to avoid the fibres flattening.
- If you have removable seat cushions we would advise that you turn them over regularly to maintain their look.

Optional Accessories

(Fitted At Manufacture)

There are a number of accessories which have to be fitted at the point of manufacturing the chair. They cannot be fitted afterwards. As well as the Accupak and Heat and Massage systems which are detailed earlier in this manual we also have the details of the following options that you might have chosen:

Enclosure Skirt

An enclosure skirt hides the mechanism when the chair is either in the full rise or recline positions.

Knuckles

There is a choice of three wood colours. Wooden knuckles are preferred by some users because they offer a firmer grip, which can help when rising to a standing position.



Reading Lamp

A reading lamp can be fitted which is wired within the chair. If you have purchased one then you will need to read the handset instructions applicable to your mechanism on pages 16 to 17.

Important note – The lamp is not compatible with the Accupak.

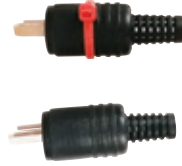


Anti-Entrapment

Sensors are fitted to the chair and any contact on any part of the sensor strip fitted to the underside will automatically trigger the sensor and will stop the chair from moving, thereby reducing the chances of entrapment underneath or within the recliner mechanism.

At point of delivery everything will be connected. However, you do have the option to override the system should you wish to do so, or in the event of a problem. You will receive a connector with a red cable tie to do this (top connector opposite). To override the system simply remove the all black connector (bottom connector opposite) from its port and replace with the red one. This will disable the entrapment system.

Even when the anti-entrapment system is activated you should still always ensure that children and animals are kept away from the chair when it is in motion (see page 9).



USB Charger

A USB charging point can be fitted to the chair to charge or operate items such as a mobile phone, tablet or ipad.

Optional Accessories

(Available After Delivery)

Additional covers

We provide a range of additional covers for those high wear areas to help protect and enhance the life of your furniture.



Full length arm cover



Half length arm cover



Seat cover



Head cover

A range of headrests including:



Head roll



Small head pillow

Complementary Furniture

At any time you may choose to purchase additional furniture to match your rise recliner. There are many options to choose from as shown on the Rimini style below, but some of these are only available on certain models. Some of the static chairs and sofas may have detachable and reversible seat cushions. Also, on some sofa's, you may be able to have electric recline options.



Please consult with your supplier or see our home brochure on our website for the available options to match your chair.



Rimini - Model

As an example, on this model you can choose from a two or three seater sofa, static chair, fireside chair and a choice of two footstools.

Sofa Features

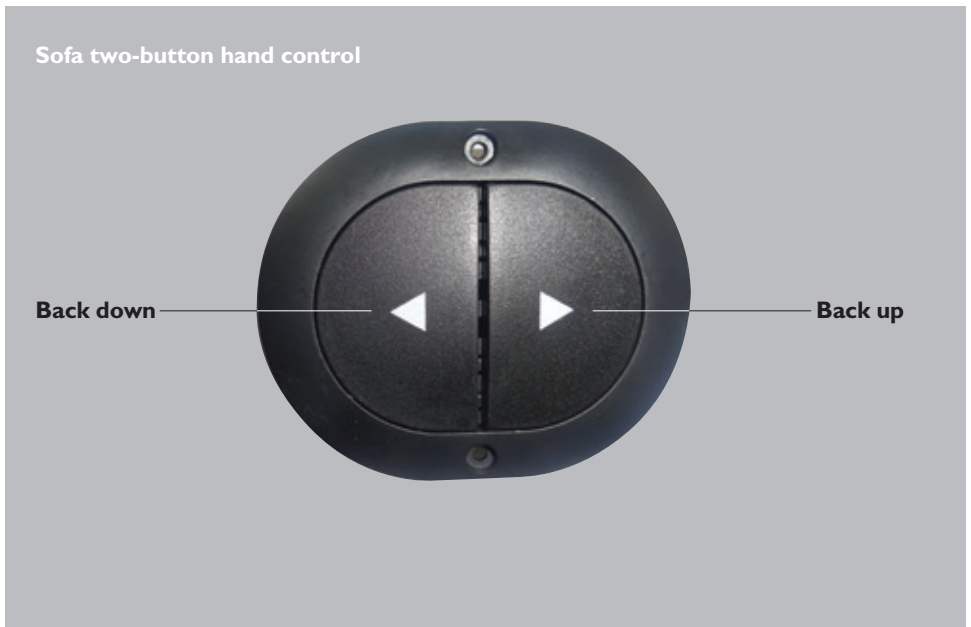
All recliner sofas come with glides as standard.

All the optional accessories on page 34 of the brochure can be supplied with your complementary furniture.

Fixed or normal static sofas can come with either fixed or removable back and seat cushions. It will depend on the model chosen – please ask your supplier for the options.

Reclining sofas, electric or manual come with fixed seat and back cushions. The manual reclining sofas will have the adjustment lever on either side.

Electric reclining sofas are controlled through a two-button hand control fitted to the sofa and works as detailed in the image below.



Complementary Furniture User Instructions

Whilst much of this user manual is focusing on the recliner you have purchased, many of these instructions are still applicable to the usage and care of your reclining or static sofas and other complementary furniture. In order to help you find out which sections are applicable to your furniture we have listed the pages you should read for your type of chair.

Pages to read	4 & 5	6	8 & 9	10	11	17	28 to 31	38 & 39
Furniture type								
Electric reclining sofa	X	X	X	X	X	X	X	X
Manual reclining sofa	X	X	X		X	X	X	X
Static sofa							X	X
Fireside and static chair							X	X

Always take care when moving the furniture around to avoid damage and personal injury.



Warranty

Two years on mechanisms, frame, upholstery and electrics (e.g. USB, reading lamp).

One year on air seat cushions, Accupak, 20 Cycle Back Up and Relaxor Heat and Massage Systems.

Repose will repair or replace, at our discretion and free of charge to the original purchaser, any parts covered by this warranty and which on examination, are found to be defective in material and/or workmanship. The warranty is for parts and labour only. For full details of the warranty including return of faulty products, exclusions etc. please see visit our website.

Warranty Exclusions

- You continue to use the product after becoming aware of any defects.
- Fabric damage resulting from misuse, negligence, abuse, accident or incorrect cleaning.
- Unauthorised or incorrect repairs, alterations and modifications.
- Damage to the chair from misuse, negligence, abuse or accident.
- The defect arises because you failed to follow instructions as to its storage, installation, commissioning, use or maintenance.
- Damage caused from normal wear and tear.
- Damage caused by common carrier abuse or mishandling and any special, indirect, incidental and/or consequential damages.
- Replacement of the battery if the battery is left to completely discharge.

Statutory Rights

Nothing contained in our Terms and Conditions nor in these guidelines shall effect the statutory rights of the customer.

Warranty Claim

Please contact your supplier with your original purchase invoice and unique chair batch number and they will make the necessary arrangements with Repose. The batch number and supplier details can be found at the rear of the chair on the left hand side sitting arm. Simply lift up the Velcro flap at the rear to expose the batch label.

You must always notify Repose of the batch number as this validates your warranty - your supplier will have this.

Batch Label

Repose Specialist Seating Solutions		Input Voltage 230VAC 50Hz Refer to user instructions
Year:	<input type="text"/>	
Batch Number:	<input type="text"/>	
For further details on the model, dimensions and special features please contact the number below quoting the batch number above.		
Atwood House, Cokeland Place, Cradley Heath, B64 6AN Tel: 0844 7790001 Fax: 0844 7790002 Email: info@reposefurniture.co.uk www.reposefurniture.co.uk		
		CE

Five Year Warranty Upgrade For total peace of mind.

Covers Stains, Structure and Accidental Damage in one single low-cost payment:

Chair / Recliner - £109

2 Seater Settee - £119

3 Seater Settee - £129

Act within 14 days of taking delivery of your chair/s:

If you have taken delivery of your furniture you can still benefit, within 14 days of delivery, from upgrading to a unique five year care plan. We have included a brief overview, but for full terms and conditions visit our website or for purchase please contact your supplier.

This plan offers real peace of mind, covering you against:

Structural damage to:

Mechanisms, frame, broken zips, castors, buttons and lifting or peeling of the hide on leather furniture.

Accidental damage including:

Rips, burns, scuffs, punctures, scratches, breakage, dents or chips, water, liquid or heat marks and pet damage which is limited to three claims per period of insurance.

Staining from:

Acids, cosmetics, shoe polish, ink, bleaches, caustics, corrosives, paints, superglue, coffee, ketchup, cola, human and animal bodily fluids, dyes and dye transfer from newspaper print or clothing, including Denim and all drink and food stuffs.

Important note:

Staining and accidental damage must result from a sudden and accidental event. This policy does not provide cover for an accumulation or a build up over time.

Excluded from this cover:

Commercial use, deliberate damage, abuse or neglect, removal of odours, wear and tear, fading of fabrics and materials, accumulation of multiple stains and the natural characteristics of leather.

Immediate cover today!

CALL NOW ON 0844 7766001



Batch Number:

Supplier:



Specialist Seating Solutions
a prismhealthcare company

Repose Furniture Limited, Attwood House
Cokeland Place, Cradley Heath, West Midlands
B64 6AN

Tel: 0844 7766 001*

Fax: 0844 7766 002*

Email: service@reposefurniture.com

*Calls cost 7p per minute plus your networks access charge

Visit our web site for more details
www.reposefurniture.com

