

5 Year Upholstery Protection



in association with



Benefits of furniture protection

- ✓ 5 years peace of mind
- ✓ Original value replacements
- ✓ No excess charges
- ✓ National network of professional technicians
- ✓ One call for advice and service

5 years furniture protection Stains, structural & accidental damage

Having invested in your new furniture it is only natural that you will want to keep it looking like new for as long as possible. This is why Repose in association with Staingard offer all customers their 5 Year Care Plan.

Whether you buy a fabulous fabric sofa or a luxurious leather chair, you can rest assured that by purchasing this Care Plan you are covered when an accident does spoil the appearance of your furniture. Stain removal and repairs will be taken care of at no extra cost to you.

What am I covered for?

This Care Plan provides cover for a comprehensive range of household accidents that result in damage or staining to your furniture. Following the delivery of your furniture you will receive a document detailing this and also how to make a claim. It is important to recognise that you are not covered for a lack of care of your furniture or abuse, and multiple stains and damages sustained over an extended period of time are similarly not covered.

How does the Care Plan work?

Simply follow the care instructions provided at the time you purchased your furniture. However, if an accident threatens to spoil the appearance of your furniture all you have to do is call our dedicated claims and advice line and we will ensure that the problem is taken care of.

Call now on 0844 776 6001
to cover your new furniture for 5 years.
In association with Staingard.



Cover against structural defects

- ✓ Frame warpage and breakage
- ✓ Peeling of veneered or laminate finishes
- ✓ Lifting or peeling of the hide on leather furniture
- ✓ Broken zips, castors and buttons
- ✓ Bending and breakage of metal components
- ✓ Failure of recliner mechanisms including electrical motors and associated electric components

Structural Defects cover is for failure of the product through normal use. It does not provide cover for misuse however unintentional.

Cover against stains

- ✓ Acids
- ✓ Corrosives
- ✓ Human & animal bodily fluids
- ✓ Cosmetics
- ✓ Paints
- ✓ Dyes & dye transfer from newspaper print or clothing, including Denim
- ✓ Shoe Polish
- ✓ Superglue
- ✓ All food stuff & drink
- ✓ Ink
- ✓ Coffee
- ✓ Bleaches
- ✓ Ketchup
- ✓ Caustics
- ✓ Cola

Cover against accidental damage

- ✓ Rips
- ✓ Scratches
- ✓ Burns
- ✓ Breakage dents or chips
- ✓ Scuffs
- ✓ Water, liquid or heat marks
- ✓ Punctures
- ✓ Pet damage (limited to 3 claims per period of insurance)

(Staining and accidental damage must result from a sudden and accidental event. This policy does not provide cover for an accumulation or build up over a period of time.)



Summary of Staingard

Exclusions

- ✗ Commercial use
- ✗ Deliberate damage
- ✗ Abuse or neglect
- ✗ Removal of odours
- ✗ Wear and tear
- ✗ Natural characteristics of leather
- ✗ Fading of fabric and materials
- ✗ Accumulated multiple stains
- ✗ Anything that happens gradually including dye transfer

This is a summary only. Please refer to your certificate of cover for full terms and conditions.

About your Care Plan

Your Care Plan begins on the date your furniture is delivered and subject to the terms and conditions will continue for 5 years. Your Care Plan has been arranged by Staingard Warranty Group (A trading name of Homeserve Furniture Repairs Limited). For details of your insurer, please see the Terms and Conditions on your Certificate of Insurance that will be provided to you following delivery, a copy of which can be obtained from your Sales Consultant.

Homeserve Furniture Repairs Limited will administer your care plan, and is authorised and regulated by the Financial Conduct Authority (FCA Number 502001). This can be checked on the Financial Services Register by visiting the FCA's website at www.fca.org.uk.

Your Demands and Needs of this Care Plan By purchasing this Care Plan, you confirm that you have reviewed the Insurance Product Information Document (IPID) and that it meets your Demands and Needs. You confirm you do not want to incur costs to restore your furniture in the event of an accidental stain or if it becomes accidentally damaged, that you do not wish to use your home insurance as you may incur an excess and a potential impact on premiums when renewed, and that you understand the Care Plan is not a general cleaning contract but a policy that provides cover for specific incidents.

To purchase your 5 year cover against **Stains, Structure & Accidental Damage**, register your product online at; www.reposefurniture.co.uk/staingard or call now on **0844 776 6001**

Please keep your proof of purchase safe,
You will need to provide it in the event of a claim.

Full details can be found online at
www.reposefurniture.co.uk/warranty-terms-and-conditions

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