

## Pressure Care Management

Depending on the model of chair that you have purchased you will have different pressure management features such as different seat cushion options and different backs. Please ask your supplier for details and please note that you should always seek professional advice and/or support when using a chair for pressure management and postural control.

## Upholstery Care

- **ALWAYS** ensure that you follow the cleaning instructions for **YOUR PARTICULAR UPHOLSTERY**. Your supplier will provide you with cleaning instructions. Please note that different fabrics will have different characteristics and cleaning instructions. Ask your supplier if you are in any doubt about the cleaning instructions. Repose cannot be held responsible for any damage caused by cleaning.
- Regular cleaning is required to maintain the appearance and cleanliness of your chair. Small dust and dirt particles can increase the wear and tear of the upholstery and may dull the fabric.
- Your upholstery should not be exposed to direct sunlight for long periods of time as this will cause your fabric to fade. If your furniture is positioned within prolonged light, ensure your curtains and blinds are drawn for protection.
- Ensure your upholstery is protected from sharp objects or buckles as these may cause the fabric and/or upholstery to snag or become damaged.
- Avoid allowing pets onto your furniture as their claws may cause damage to the fabric and upholstery. All animals have a degree of oil in their coats which may transfer to your fabric if they go onto the chair. This will cause your fabric to prematurely wear.
- If you have fibre filled cushions regularly plump to avoid the fibres flattening.

## Warranty

Your Repose chair comes with a 2 year warranty on the mechanics and metal frame. You also have a 1 year warranty on the wooden frame, upholstery and alternating seat cushions.

Repose will repair or replace, at our discretion and to the original purchaser, any parts covered by this warranty and that on examination, are found to be defective in material and/or workmanship.

The warranty is for parts only and for transportation to and from the original delivery point.

## Warranty Exclusions

- Fabric damage resulting from misuse, negligence, abuse, accident or incorrect cleaning
- Unauthorised repairs, alterations and modifications
- Damage to the chair from misuse, negligence, abuse or accident
- Damage caused by common carrier abuse or mishandling and any special, indirect, incidental and/or consequential damages.

## Warranty Claims

Please contact your supplier with your original purchase invoice and unique chair batch number and they will make the necessary arrangements with Repose.



**Thank you** for supporting British manufacturers  
**If you are in any doubt about any information or instructions please contact your local supplier for further assistance.**

Batch Number:

Recommended supplier:

Repose Furniture Ltd reserves the right to modify or change the specification without prior notification. For terms and conditions of sale and or agreement please refer to your supplier.

[www.reposefurniture.co.uk](http://www.reposefurniture.co.uk)

FLEXI/MITH/PORTER

“Perfectly designed for health, care environments with comfort support and easy movement in mind.”



**Dr Hilary Jones**  
 Our In-house Health Advisor

## Your Chair Getting Started

**Your essential information on:**

- Safety Instructions
- Chair Set Up
- Upholstery Care
- Warranty and Contact Details



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**Specialist Seating Solutions**

Thank you for purchasing a Repose Flexi Porter or Multi Flex chair. Please take time to read this leaflet which contains essential instructions on your chair set up, upholstery care, as well as important safety details, warranty and contact details. However, if for any reason you are unsure of anything, please contact your supplier immediately for further information.

## Important Safety Instructions

### PLEASE ENSURE THAT:

- **YOU KEEP THESE INSTRUCTIONS SAFE** as you will need them for reference purposes.
- **YOU UNDERSTAND** the recommended user weight limit for your chair. It will be dependent on the Repose chair model that you have chosen. Please ensure that you understand these limits and **DO NOT** exceed them. This may damage the chair and **will invalidate your warranty**.
- **ALL CARERS AND ATTENDANTS** are trained in the full use of the chair and are qualified to provide advice on the pressure management and postural care options.
- **YOU CHECK** the chair regularly to ensure that it is in a suitable working condition and that there is no damage. **DO NOT USE** the chair if it is not working properly or damaged.
- **YOU ALWAYS** move the chair around using the push handle. **DO NOT** use other parts of the chair to move it around as this may cause damage to the framework and workings of the chair.
- **YOU ALWAYS** use the locking castors when the chair is stationary.
- **YOU ONLY** use the lap strap, fitted as per the instructions, for moving people about in the chair. **IT IS NOT** a pelvic positioner and it should **NEVER** be used for restraining a user. **ALWAYS** ensure that it is in a good working condition.
- Children **DO NOT** play with, or on, the chair as this may cause damage and may also result in personal injury.
- **NO ONE** stands or sits on the arms or footplate as this may cause the chair to tip and/or damage the chair. To do so may cause personal injury.
- **NO ONE** stands on the seat as this may cause the chair to tip and/or damage the chair. To do so may cause personal injury.
- **YOU NEVER** exit the chair whilst the footplate is extended.
- **YOU ONLY USE** approved parts on your chair. These can be obtained through your supplier. **Failure to use approved parts will invalidate your warranty**.
- **YOU ALWAYS** get your supplier to carry out any repairs or fit new parts to the chair. **DO NOT** attempt to carry out your own repairs to the chair as this **will invalidate your warranty**.
- **YOU PROVIDE** your original purchase invoice and unique chair batch number when ordering parts or when making a claim under your warranty.

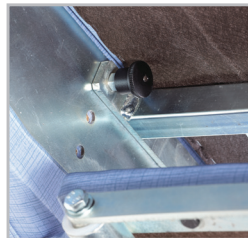
## Chair Set Up

The chair will be set up at the date of delivery. Here we have detailed the key functionality which will allow you to set up the chair enabling you to provide additional comfort and posture control for the user. Please read the User Manual for complete details on how to operate your model of chair.



### 1 Reclining Back Angle

Using the lever handle you are able to adjust the seat angle. Simply pull the lever towards you and this will release the back in order for it to recline. Pull the handle towards you to recline the back. Ensure that you carry out this recline action slowly so as not to cause discomfort to the chair user. Once you have reached the desired recline position release the lever and the back will lock at this angle. Repeat to return to original position or another angle.



### 2 Adjustable Seat Angle

You can adjust the angle of the seat for the user by selecting one of the three angle options - 10°, 15° and 20°.

#### TO ADJUST:

When carrying out this adjustment for health and safety reasons please ensure that you use two people to tilt the chair backwards or lift the chair back into its normal position.

The chair **HAS TO BE UPRIGHT** (not in any recline position) to carry out the adjustment. **LOCK THE BACK CASTORS** and then carefully tip the chair backwards onto the floor.

Once tipped back the chair will be resting on the push handle so please ensure you **use a carpeted area** (or carry out this movement carefully) to **avoid damage to the upholstery or mechanism**. On either side of the underneath of the chair, and located to the back of the seat, you will see two sliders, each of them with 3 holes. To adjust to a different hole simply pull the two plungers outwards and simply realign them to alternative holes. Then let the plungers engage with each of the holes and the angle adjustment is complete.

### 3 Adjustable Seat Depth

This provides a range of additional seat depths.

#### TO ADJUST:

Lift the skirting at the front of the seat (**See A in the diag**) so that you can look underneath. You will see two hand wheels on the base of the chair which are fitted through a sliding plate. These hand wheels operate a pin which engages with the sliding plate. To adjust simply release both of the hand wheels by turning them (this will release the pressure of the pin on the sliding plate) and slide the seat to the desired position. Once positioned **tightly** screw the hand wheels. This will lock the seat in position, stopping any movement and also any damage to the chair or injury to the user.



### 4 Sliding Footplate

This comes fitted as standard. It can be pulled out and pushed in by simply using the base of the footplate to pull/push.



### Optional Leg Block Support

For additional leg support you can fit our leg block support. This can be locked onto the chair using the connecting buckle straps whilst in use. Please use the leg support carefully aligning it to the access, exit and support requirements of the user.



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