



How do I purchase?

To upgrade to your 5 year cover against **Stains, Structure & Accidental Damage**, register your product online at;

www.reposefurniture.co.uk/staingard

or call us on **01384 567401** within **14 days** of receiving your new furniture, with your unique Batch number found in your user manual or located inside your furniture and we will take a few details to process your payment **for an immediate cover today!**

CALL NOW ON 01384 567401

TO COVER YOUR NEW
FURNITURE FOR **5 YEARS!**

About your Care Plan

Your Care Plan begins on the date your furniture is delivered and subject to the terms and conditions will continue for 5 years. **Any Structural defects will only be covered if they occur after the first 12 months. Your Care Plan has been arranged by Staingard Warranty Group** (A trading name of Homeserve Furniture Repairs Limited). For details of your insurer, please see the Terms and Conditions on your Certificate of Insurance that will be provided to you following delivery, a copy of which can be obtained from your Sales Consultant. Homeserve Furniture Repairs Limited will administer your care plan, and is authorised and regulated by the Financial Conduct Authority (FCA Number 50200). This can be checked on the Financial Services Register by visiting the FCA's website at www.fca.org.uk.

Your Demands and Needs of this Care Plan

By purchasing this Care Plan, you confirm that you have reviewed the Insurance Product Information Document (IPID) and that it meets your Demands and Needs. You confirm you do not want to incur costs to restore your furniture in the event of an accidental stain or if it becomes accidentally damaged, that you do not wish to use your home insurance as you may incur an excess and a potential impact on premiums when renewed, and that you understand the Care Plan is not a general cleaning contract but a policy that provides cover for specific incidents.

Please keep your proof of purchase safe, You will need to provide it in the event of a claim.

Full details can be found online at www.reposefurniture.co.uk/warranty-terms-and-conditions

In association with

staingard




Repose
Specialist Seating Solutions
a prismhealthcare company

staingard

Upgrade to

5 YEARS

Complete peace of mind against **Stains, Structure or Accidental Damage**

Comfort without compromise

More than just fabric cover...

Get complete peace of mind with the most cost effective and comprehensive furniture protection scheme available, offering a personal plan for you and your furniture.

Having invested in your new furniture, it is only natural that you will want to keep it looking like new for as long as possible. This is why Repose in association with Staingard offer all customers their 5 Year Care Plan.

This Care Plan ensures that you are covered for any manufacturing defects to the internal mechanism, all electrical components, wood frame and upholstery ascertaining to failure within the 5 years.

Whether you buy a luxurious leather recliner or a fabulous fabric sofa, you can be rest assured that by purchasing this Care Plan you are covered when an accident does spoil the appearance of your furniture. Stain removal and repairs will be taken care of at no extra cost to you.

What is included?

This Care Plan provides cover for a comprehensive range of household accidents that result in damage or staining to your furniture. Following the delivery of your furniture you will receive a document detailing this and also how to make a claim. It is important to recognise that you are not covered for a lack of care of your furniture or abuse, and multiple stains and damages sustained over an extended period of time are similarly not covered.

How does the care plan work?

Simply follow the care instructions provided at the time you purchased your furniture. However if an accident threatens to spoil the appearance of your furniture all you have to do is call our dedicated claims and advice line and we will ensure that the problem is taken care of.



You are covered against

Structural Defects

- ✓ Failure of recliner mechanisms including electrical motors and associated electric components
- ✓ Frame warpage and breakage
- ✓ Peeling of veneered or laminate finishes
- ✓ Lifting or peeling of the hide on leather furniture
- ✓ Broken zips, castors and buttons
- ✓ Bending and breakage of metal components

Stains

- | | |
|---------------|---|
| ✓ Acids | ✓ Coffee |
| ✓ Cosmetics | ✓ Ketchup |
| ✓ Shoe Polish | ✓ Cola |
| ✓ Ink | ✓ Human & animal bodily fluids |
| ✓ Bleaches | ✓ Dyes & dye transfer from newspaper print or clothing, including Denim |
| ✓ Caustics | ✓ All food stuff & drink |
| ✓ Corrosives | |
| ✓ Paints | |
| ✓ Superglue | |

The Benefits

- ✓ 5 Year Peace of mind
- ✓ Original value replacement
- ✓ No excess charges
- ✓ National network of professional technicians
- ✓ One call for advice and service

Accidental Damage

- ✓ Rips
- ✓ Burns
- ✓ Scuffs
- ✓ Punctures
- ✓ Scratches
- ✓ Breakage, dents or chips
- ✓ Water, liquid or heat marks
- ✓ Pet damage (limited to 3 claims per period of insurance)

(Staining and accidental damage must result from a sudden and accidental event. This policy does not provide cover for an accumulation or build up over a period of time.)

Structural Defects cover is for failure of the product through normal use. It does not provide cover for misuse however unintentional.

You are not covered against

Exclusions

- | | |
|--------------------------------------|--|
| ✗ Commercial use | ✗ Fading of fabric and materials |
| ✗ Deliberate damage | ✗ Accumulated multiple stains |
| ✗ Abuse or neglect | ✗ Anything that happens gradually including dye transfer |
| ✗ Removal of odours | |
| ✗ Wear and tear | |
| ✗ Natural characteristics of leather | |

Duration of your Insurance

Your insurance will commence on the date that your furniture is delivered or immediately if purchased within the 14 days after delivery has been made. The cover will continue (subject to the terms and conditions) for a period of five years inclusive of the suppliers 24 month warranty period.

For more information
call us today on
01384 567401

www.reposefurniture.co.uk

