

# Healthcare<sup>+</sup> User Manual



# Thank you

Thank you for purchasing a Repose chair selected from our Healthcare<sup>+</sup> Range which has been designed to complement our specialist healthcare chairs that support specific health conditions. Healthcare<sup>+</sup> chairs offer excellent comfort to people who might be visiting the hospital / care home or day care facilities, but can equally be used for home comfort – all with a range of hard wearing and luxuriously comfortable healthcare fabrics aimed at durability and high levels of cleanliness.

Available in electrically or manually operated models. There are different electric mechanisms – please ensure you read the instructions applicable to the handset that operates your mechanism choice.

To maximise the advantages of your chair please take the time to read these instructions carefully, as they contain essential information on set-up and operation of all key features, as well as upholstery care, important safety advice, plus warranty and contact details. If for any reason you are unsure of anything, please contact your supplier immediately for further information.

For any enquiries you will need to quote your unique batch number which can be found on the back of this user manual. Please keep this manual safe for future reference.



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# What Our Expert Says

With years of outstanding success in the design and manufacture of bespoke specialist healthcare seating for healthcare environments Repose have used this expertise and that of Kate and her colleagues at the OT Service to design the Healthcare<sup>+</sup> Range for hospitals.

The range offers a selection of rise recline and recline only chairs in modern designs, featuring comfort and functionality with specialist health fabrics to maintain clinical integrity, that can be deployed across a hospital or other health environments for many purposes. Details of all Repose chairs can be found on our website as can our Posture Guide.



# Khahan

Kate Sheehan Independent Occupational Therapist

#### Benefits of rise recliners and recliners:

One of the key decisions is to select the right mechanism for the intended purpose whether this is to support general usage, wellbeing and comfort or something a little more specific such as, Bariatric.

Both reclining and tilt systems can provide pressure relief, increase circulation, improve head, neck and trunk control, improve functional posture and positioning, support safe transfers by various means and minimise variations / fluctuations in the client's muscular control.

Below we have considered some of the benefits of the movement features that are available across our range of mechanisms. Each mechanism has its own features so please ensure you are looking at the ones applicable to your chair.

#### Tilt in Space

A Tilt in Space (TIS) movement allows the seat to back angle to remain the same whilst the whole seating system is tilted backwards. This ensures that the angle of the hips, knees and ankles remain unaffected and the weight on the Ischial Tuberosities is reduced by redistributing the weight through the back. It allows posture to be maintained and pressure to be redistributed. This constant angle also prevents shear and friction during movement.

#### • Independent Recline

This allows the user to maintain flexibility over their body's position, particularly the amount of hip flexion, enabling them to maximise comfort.

#### • Independent Leg Rest

This offers the user additional flexibility over positioning, allowing them to use it in conjunction with the recline feature to create the optimal posture for their body shape.

Leg elevation can support reduction in oedema and fluid retention. This reduced fluid in the lower limbs allows a user to maintain their standing and walking abilities.

#### Rise

This provides the user with more independence, supporting them as they rise to a standing position from being seated. As the chair rises the seat tilts forward slightly, transferring the weight to the knees whilst taking away the pressure from the hips thus allowing the user to walk away more easily from the chair.

#### Wallhugger

The key feature of this mechanism is the space saving movement. As the back reclines the chair slides forward which means the chair can be placed closer to walls and used in smaller rooms where space is limited. A clearance of only 6" is required behind this chair.

#### **Seat Chaise**

All the chairs, except the Nevada, benefit from a single seat chaise that, as they move, removes any pinch points, thus reducing shear and friction.

#### **Bariatric - The Montana**

Plus-sized seating is designed with additional pressure management and posture support in mind. The Montana comes with two weight limits and a wider choice of motors. For more guidance on Plus-sized seating download our posture guides on our website.

#### Portering and Transfers - The Oregon

Only the Oregon, with large heavy-duty lockable castors and optional footplate, allows for a person to be moved around whilst sitting in the chair. It also comes with swing open arms on either side of the chair to aid easy client transfers to and from the chair. Client's cannot be move around in any of the other Healthcare+ chair models.

# **Essential Safety Instructions**

The following instructions are for the user's safety, the safety of others and to ensure that the chairs are used correctly and in line with the warranty conditions. Please ensure you read them before using your chair/s, even if you have purchased a manual rise recliner.

The Healthcare<sup>+</sup> chairs are meant for general seating purposes and not for specific medical conditions.

#### Please ensure that:

- YOU ALWAYS KEEP THESE INSTRUCTIONS SAFE as you will need them for reference purposes.
- ALL CARERS AND ATTENDANTS are trained in the full use of the chair.
- YOU UNDERSTAND the features of the chair and how they might be used safely by users.
- YOU READ the basic technical checks. If you have purchased the Accupak rechargeable battery system, please ensure you read the instructions on pages 8 and 9 carefully.
- YOU NEVER exceed the weight limit for the chair as this may damage the chair and will invalidate your warranty.
- Users of a manually operated recliner chair ARE ABLE BODIED WITH ENOUGH STRENGTH TO OPERATE THEM. We would NOT RECOMMEND them for frail or very elderly people. Repose WILL NOT be responsible for any injuries caused from the normal operation of this type of chair.
- The transformer is ALWAYS placed in a flat position (unless you have purchased the wall mounted option) and it IS THE CORRECT WAY UP. For the transformer instructions see page 10.
- YOU CHECK the chair and cables regularly to ensure that they are in a suitable working condition
  and that there is no damage. DO NOT USE the chair if it is not working properly or damaged.
- All back frames MUST BE SECURED properly before use. Instructions for all of the chairs, except the Montana, can be found on page 25. Specialist instructions for the Montana can be found on page 26. NEVER USE the chair if the backrest is not securely in place.
- YOU ALWAYS move the chair around using the front of the arms or the push handle on
  the Oregon, and that you are mindful of your own physical attributes as you carry out any such
  movements. Be particularly careful moving the Montana Bariatric as this is a very heavy chair. DO
  NOT use other parts of a chair to move it around as this may cause damage to the framework
  and workings of the chair and will invalidate your warranty.
- YOU ALWAYS have the table down and secure before moving a chair around as this will
  prevent any damage.
- Chairs ARE NOT occupied (unless it is the Oregon) or plugged in when they are being moved around.

- When moving the Oregon chair ALWAYS ENSURE the user is secure and in no danger of falling out of the chair.
- YOU ALWAYS take the necessary precautions and advice when carrying out any movement or handling operation. Important Note Due to the weight of Montana Bariatric two people may be required to carry out any chair locational movement / set up.
- **NEVER** push a chair up or down steps or stairs.
- When using the functionality of the chair whilst someone is seated ALWAYS ensure that any
  movements are smooth and comfortable for the user to avoid any distress.
- YOU ALWAYS lock the castors when the chair is stationary, for making transfers
  or when altering the chair set up. THIS WILL AVOID any movements that could cause
  personal injury.
- ALWAYS ENSURE that the swing arms on the Oregon are locked into place after use.
- Children DO NOT play with the handset, or on, the chair as this may cause damage and could result in personal injury.
- NO ONE stands or sits on the arms or the leg rest as this may damage the chair and/or cause it to tip. To do so may cause personal injury.
- You are ALWAYS careful to keep hands, other body parts and clothes away from the moving
  parts of the mechanism when checking or during usage to avoid them being trapped.
- YOU NEVER exit the chair whilst the leg rest is elevated.
- The chair is ONLY OPERATED at normal room temperatures AND IS NEVER used or stored in a damp or wet area.
- YOU ALWAYS store your handset on the chair seat or on the magnetic connection if you have chosen this optional extra and ensure that it is safe from damage.
- YOU ALWAYS disconnect the power supply before checking any part of the chair.
- NO cables are trapped under the chair and that YOU DO NOT run over the cables with any
  equipment e.g. vacuum cleaner.
- If there is a spillage on the chair IMMEDIATELY DISCONNECT THE ELECTRICITY
  FROM THE MAINS and check that no electrical components are wet. If in any doubt, please
  consult with your supplier or an authorised chair engineer.

### Maintenance and repairs

- YOU ONLY USE approved parts on your chair. These can be obtained through your supplier.
   Failure to use approved parts will invalidate your warranty.
- YOU ALWAYS get your supplier or an authorised chair engineer to carry out any repairs or
  fit new parts to the chair. DO NOT attempt to carry out your own repairs to the chair as this
  may invalidate your warranty.
- YOU NEVER MAKE any material design, mechanical or other modifications to the chair as this
  may affect the way in which the chair operates and the inherent safety features. It will also
  invalidate your warranty.
- YOU PROVIDE your original purchase invoice and unique chair batch number when ordering
  parts or when making a claim under your warranty.

# Accupak Rechargeable Battery System (Optional Accessory)

Please read these instructions if you have purchased an Accupak rechargeable battery system for mains free usage.

### Components received on delivery/Set up

- The Accupak battery will be fitted out of sight on the base of the chair and the charging outlet built into the side of the chair for ease of access.
- The Transformer and power cables which enable the battery to be initially charged / recharged will normally be connected to the chair when it is initially set up.
- The handset user instructions which can be found on page 15.
- Only use the equipment supplied with the Accupak.

### Operation and charging

- When the chair is received the battery MUST BE FULLY CHARGED before usage. It is recommended that the battery is CHARGED FOR AT LEAST 8 HOURS.
- The battery SHOULD BE OPERATED at normal room temperatures and never in damp environments.
- The battery provides an average of up to 100 adjustment cycles.
- The plug-in **CONNECTIONS ARE ACCESSIBLE** so that the system can be switched off in an emergency.
- The Transformer must ALWAYS lie flat on the floor.
- The Accupak has an audible acoustic warning signal which is activated when the handset controls
  are used and the battery is low and requires recharging. The system still remains activated and
  emergency adjustment is possible, but please charge immediately. The battery also has an overall
  switch off threshold should you continue to operate the chair when the acoustic warning is
  sounding. This prevents deep discharge of the battery and permanent damage to it.
- DO NOT let the battery completely discharge as this will stop it from being fully charged again.
   If the battery is left to completely discharge it may have to be replaced and this is not covered under the warranty.
- It is **RECOMMENDED** that the battery is charged regularly overnight to prevent complete discharge.
- The chair may be used and operated whilst it is being charged, but DO NOT move the chair about when it is plugged in.
- The electrical components are designed to be used for **NO LONGER** than 2 minutes continuous movement in any period of 20 minutes. (See Usage time on page 18).
- Rechargeable batteries, by their nature, have limited lifespans and are characterised by gradual
  power loss over time. This normal depreciation and continual power loss is not covered under
  the warranty.

### Maintenance and disposal

- The rechargeable battery system is designed to be maintenance free.
- DO NOT open the Accupak. Check the cables and connections regularly for any signs of damage.
- DO NOT operate the system if there is any damage or if the unit gets too hot.
- MAKE SURE that the Accupak is kept clean and dry at all times.
- · DO NOT submerge in water or expose to direct heat.
- **NEVER** run anything over the cables e.g. a hoover, as this may damage them.
- ALWAYS store the chair in a dry and safe place which will protect the chair and the Accupak battery. If you are storing for periods of more than 6 months then the Accupak battery must be fully charged before being stored. The battery should be re-charged every 12 months when in storage.
- If your battery shows any signs of leakage **DO NOT** allow the fluid to come into contact with your skin. If it does, clean the affected area and contact your doctor.
- ONLY clean the Accupak and battery transformer by wiping carefully with a slightly damp cloth.
   Do not use solvents or chemical cleaning agents, to clean them. ALWAYS DISCONNECT the power source when doing any cleaning.
- All batteries must be disposed of immediately if they are damaged. Batteries should always be disposed of in line with environmental regulations.

#### **Basic Fault and Error Detection**

Below we have listed some basic checks you can carry out if the chair mechanism stops working. If the chair is still not working after carrying out these steps we recommend that you contact your supplier or an authorised chair engineer.

Problem	Possible Cause	Remedy
Handset or mechanism movement not working (mains power disconnected from chair)	<ol> <li>No supply voltage</li> <li>Deep discharge protection triggered (see above)</li> <li>Handset or system defective</li> </ol>	Connect chair to the mains/ charge the battery     If connecting to the mains /charging the battery does not work, contact supplier/ engineer
Handset or mechanism movement not working (mains power connected to chair)	Thermoswitch has been triggered in transformer (you cannot see this), preventing the chair from being powered and the battery from charging     Handset or system defective	Leave the chair in a state of rest for 20 to 30 minutes     If leaving the chair at rest does not work, contact supplier / engineer
Acoustic Warning Sound can be heard	The battery charge is very low (see above)	Immediately recharge the battery

# **Transformer Instructions**

Your chair will have been delivered with a transformer as seen in diagram 1. This transformer is connected to the power supply and powers the chair.

It should always be kept **flat on the floor and the right way up** unless you have purchased the wall mounted version. It has a green LED light which if illuminated means that it is plugged in and working.



If your transformer has 9 volt (9v) batteries they are there to enable you to move the chair back into a seated position if there is a power cut. These batteries:

- · Can only be used once.
- · Will go flat over time even if not used.
- Cannot be relied upon to reset the chair to a seated position if you are in the chair.

**NEVER RELY ON THE BATTERIES TO GET YOU OUT OF THE CHAIR.** You must always be physically capable of exiting the chair without the use of the batteries. Once out of the chair reset or add new batteries to do so.

If you are in an area with frequent or long power cuts and would struggle to get out of the chair in such circumstances, then we would recommend you consider an Accupak battery system.

### To change the 9v batteries:

- I) Remove the battery case cover (B) on the Transformer (A).
- 2) Remove the battery clips (D) from the batteries (C).
- 3) Replace batteries and refit clips and cover it should be ready for use.



A = Transformer

B = Removable battery case cover

C = 9v battery

D = Battery clip





# **Basic Technical Checks**

If the chair stops working and you have purchased an Accupak battery system, please refer to pages 8 and 9.

If you haven't then some simple checks, you might carry out are as follows:

• **CHECK** the green light on the transformer is on when it is plugged into the mains. If it isn't then the transformer is not working properly.

If it is on and the chair is not working, then:

• CHECK the handset is not damaged.

If both these are okay then check the following, but **ALWAYS DISCONNECT** your chair from the power source when doing the following checks.

- CHECK the wall socket is in working order by trying another appliance.
- **CHECK** to see if any cable connections have become disconnected.
- CHECK to see if any of the cables are damaged or trapped. Damaged cables should be changed.
- DO NOT open or attempt to open any electrical components. To do so may invalidate your warranty.

If the chair is still not working then contact an authorised chair engineer or your supplier and ask them to check the chair thoroughly.

# Recommended Quality Checks

The chair should always be checked regularly for signs of damage or excessive wear and tear to ensure safe and reliable usage is maintained. The number of checks will be determined by your internal risk assessment procedures.

Regular checks should include, but are not limited to:

- Damage to the cables.
- · Any loose or detached parts.
- · Damage to the handset.
- Damage to the transformer.
- Castors for damage or any build up of fluff, dirt or dust particles.
- · Damage to the fabric of the chair.

# Chair Set Up

It is essential that you locate the chair correctly to ensure that all of the features work properly:

- Always ensure that there is enough space to recline fully and freely. There should be no objects
  behind the chair that obstruct its movement and the back should never touch the wall.
- The leg rest should be able to move fully and freely with no objects to restrict this movement.
- · Position the chair free from any trailing wires.
- Ensure the chair is within easy reach of a power point to charge or recharge the battery system.

#### Important notes -

- Obstructions may cause damage to the chair and its mechanism and will invalidate your warranty.
- The wallhugger mechanism is designed for rooms with limited space and has a space saving
  movement enabling the recline to operate with a clearance of only 6" between the back of the
  chair and the wall.

The transformer (see page 10 for detailed instructions) should be connected to the chair on set up. If not, connect it and then plug it into the power source to enable the chair to work. If you have purchased an Accupak battery system, please read the operational instructions before use.

**Important note** – The chair is safe when the power source is left on.

# Weight Limits

All Repose chairs have an overall and leg rest weight limits which should never be exceeded as this may damage the chair and will invalidate your warranty. The table below shows the weight limits.

On some chairs there is the option to upgrade to a 25 stone model.

Chair Model	Weight Limit	
	Overall	Leg Rest
Berkeley	127 kg (20 stone)	57 kg (9 stone)
Berkeley Wing	127 kg (20 stone)	57 kg (9 stone)
Delaware	127 kg (20 stone)	57 kg (9 stone)
Georgia	127 kg (20 stone)	57 kg (9 stone)
Montana	127 kg (20 stone)	57 kg (9 stone)
Montana Bariatric 35 stone (Single motors only)	222 kg (35 stone)	57 kg (9 stone)
Montana Bariatric 40 stone (Dual motor only)	254 kg (40 stone)	160 kg (25 stone)
Nevada	127 kg (20 stone)	57 kg (9 stone)
Oregon	127 kg (20 stone)	57 kg (9 stone)
Stamford	127 kg (20 stone)	57 kg (9 stone)
Texas	127 kg (20 stone)	57 kg (9 stone)

# Feature Functionality

Below we have detailed the key features that can be found on some of the chairs in the Healthcare+ range. These will enable their correct usage allowing you to provide additional comfort for the user.

#### Glides

The Nevada comes as standard with glides. These glides offer additional stability for the rocking motion, but does mean the chair is a little harder to move around than those chairs with castors.

### **Heavy Duty Lockable Castors**

Your chair will usually be supplied with 4 heavy-duty lockable castors. If you have purchased the Oregon it will come with Large heavy-duty lockable castors. They are designed to glide easily over low profile carpets, wooden and vinyl flooring. **ALWAYS LOCK THE CASTORS** when the chair is stationary, for making transfers or for making changes to the chair set-up. **THIS WILL AVOID** any movements that could cause personal injury.





## Drop Downside Table

On some chairs there will be an **easy to use** side table. Simply lift the table and it will automatically lock into position. To release the table, press the two buttons on the underside of the table and then lower into the drop-down position.

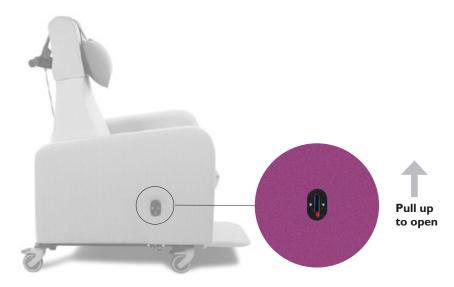


### **Oregon Only Features**

#### **Swing Open Arms**

This chair comes with swing arms on either side to aid ease of transfer. On each wing there is a pull-up lever which when engaged will allow the arm to open automatically. Once released the lever will spring back to its original position. To close the arm simply push the arm back into position and it will lock into place. Always ensure it is locked before use. **NEVER sit on the arms at anytime or put weight on the arms when they are open**.

Important note - Please ensure that the castors are locked whilst carrying out any transfers.

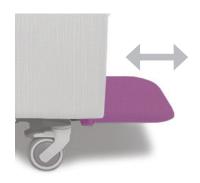


#### Push Handle / Additional back angle operation

This chair comes with a push handle to enable users to be moved around a building very easily. On the push bar there is a lever on the RHS which operates the piston to enable the back angle to be opened up and to also engage the Trendelenburg position.

#### **Optional Sliding Footplate**

This enables the user to place their feet safely on the footplate whilst being portered, but because it can be hidden away it allows uninterrupted access. **Simply pull or push to open or close.** 

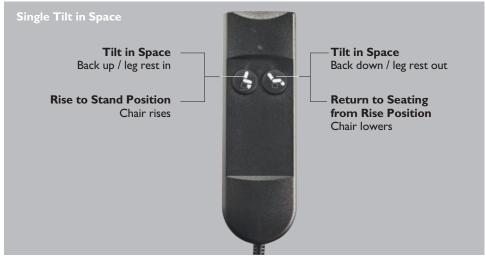


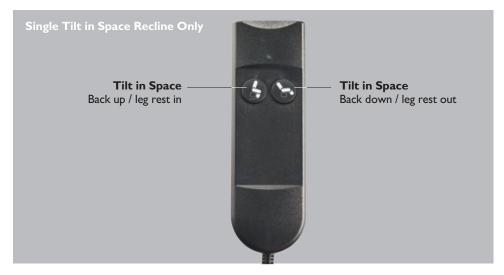
# **Handset Instructions**

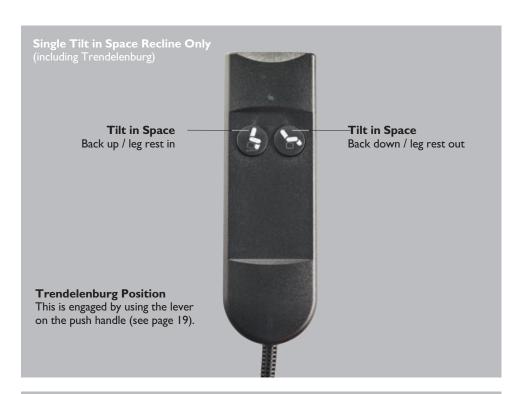
Repose has a choice of mechanisms and these have different simple to use handset controls. Please ensure you follow the instructions for your mechanism. If you have chosen, the emergency ON/OFF button they will be slightly different (see page 18).

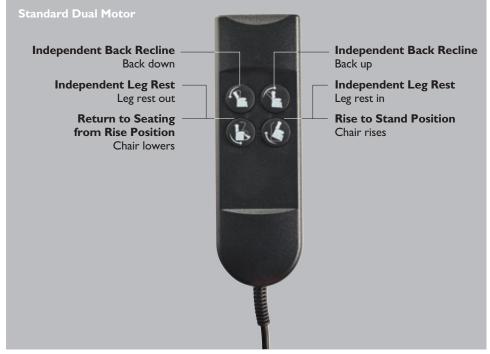
Simply depress or release the buttons to carry out or stop the movements, as illustrated.

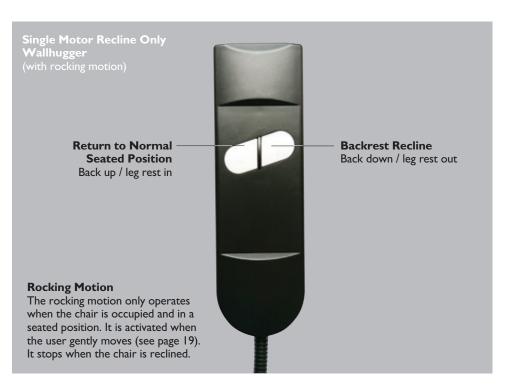


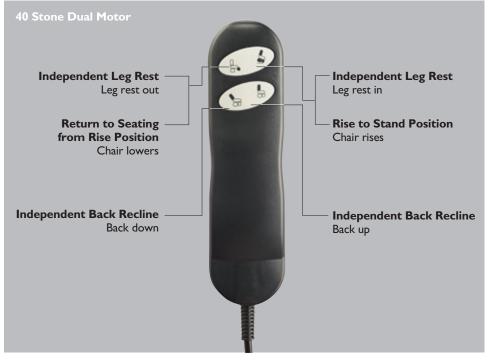












### **Emergency ON/OFF button**

If you have purchased a handset with the emergency ON/OFF button then you will need to use the handset instructions applicable to your mechanism, as detailed below.



### Electric motor - Usage time

The electrical motor is designed to be used for no more than 2 minutes continuous movement in any period of 20 minutes. If they are used for 2 minutes continuously then they should not be used for another 18 minutes. 2 minutes will allow for a considerable number of movements in line with normal operation. This ensures that you get the best performance from the chair and helps to protect the motor from failure.

# Manual Recliner Instructions

Across the Healthcare<sup>+</sup> range there is a selection of three manually operated recline only mechanisms:

- Tilt in Space
- Tilt in Space with Trendelenburg (The Oregon)
- Wallhugger recline only with rocking motion (The Nevada)

The following instructions cover the operation of these mechanisms. Both the Oregon and Nevada chairs have additional features as described below.

**Important Note:** All of these chairs work on body weight and pressure and it is the reason why we recommend that they are not suitable for frail or very elderly people.

#### A) All Manual mechanisms except the Nevada

Whilst sitting in the chair you can recline the backrest and at the same time elevate the leg rest by pushing back on the backrest until your desired position is reached.

To return to the seated position take your back pressure off the backrest allowing it to come back up. At the same time apply downward pressure with your legs which will cause the leg rest to go down. Please note that suitable force needs to be applied to the leg rest to ensure its safe closure. Once in position the leg rest will retain its position.

#### B) The Oregon with Piston lever

To operate the backrest recline and leg rest elevation see A) above.

In addition, there is a piston operated recline function which requires assisted operation. There is a lever on the right-hand side of the push handle which will enable the backrest to recline further. It can be used at any time to open-up the hip angle and to also engage the Trendelenburg position. Simply pull the lever in and then recline to the desired position using the push handle to apply the downward pressure. Releasing the lever will lock the backrest in the desired position.

To return to the original position, engage the lever and pull the back-up, using the push handle. It will lock into place once the lever is released.

#### C) The Nevada Wallhugger with rocking motion

Once the user is seated, they can activate the rocking motion by gently moving their body. It only operates whilst in a seated position and will stop when the chair reclines.

The backrest recline and leg rest elevation are operated at the same time by releasing the catch which is inset into the arm of the chair. The user can then stop at the required position. To return to the seated position apply downward pressure to the leg rest whilst taking any back pressure off the backrest. Please ensure that you apply enough pressure for the leg rest to lock into position. This will prevent it coming back up.

# Optional Accessories

(Fitted At Manufacture)

There are a number of accessories which have to be fitted at the point of manufacturing the chair. They cannot be fitted afterwards.

#### Accupak rechargeable battery system

Accupak rechargeable battery system for mains free usage.

#### **Liquiform Seat Cushion**

The high-density foam offers a supportive and firm seat base whilst the fluid liquid gel topping helps to dissipate heat and constantly adapts to the user's movement. Delivers exceptional comfort when sitting for long periods of time.

#### **USB** charger

A USB charging point can be fitted to the chair to charge or operate items such as a mobile phone, tablet or ipad.



#### Drop down table



#### Magnetic handset



#### Inset handset



# **Optional Accessories**

(Available After Delivery)

#### Protective covers for high wear areas



Head cover



Full length arm covers

#### **Headrests**



Small head pillow



Head roll

#### Wall mounted transformer



# **Fabrics**

All our health fabrics are Waterproof, Anti-MRSA, Anti-bacterial, Anti-fungal, Crib 5 and bleach cleanable and all cushions and cushion covers are removable for cleaning purposes. For our full range of health fabrics and cleaning instructions please visit our website.



# General Upholstery Care

- Always ensure that you follow the cleaning instructions for your particular upholstery.
   Your supplier will provide you with cleaning instructions. Please note that different fabrics will
   have different characteristics and cleaning instructions, ask your supplier if you are in any
   doubt about the cleaning instructions. Repose cannot be held responsible for any damage caused
   by cleaning.
- Regular cleaning is required to maintain the appearance and cleanliness of your chair.
   Small dust and dirt particles can increase the wear and tear of the upholstery and may dull the fabric.
- Your upholstery should not be exposed to direct sunlight for long periods of time as this will
  cause your fabric to fade. If your furniture is positioned within prolonged light, ensure your
  curtains and blinds are drawn for protection.
- **Ensure** your upholstery is protected from sharp objects or buckles as these may cause the fabric and / or upholstery to snag or become damaged.
- Avoid allowing pets onto your furniture as their claws may cause damage to the fabric and
  upholstery. All animals have a degree of oil in their coats which may transfer to your fabric if they
  go onto the chair. This will cause your fabric to prematurely wear.
- If you have fibre filled cushions regularly plump to avoid the fibres flattening.

#### Important note:

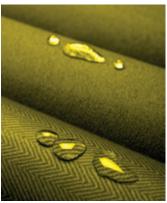
The person cleaning the chair **should always** use protective gloves to reduce the risk of infection transmission.

# Fabric Cleaning Instructions

### Panaz Cadet

Panaz market leading vinyl is trusted for all areas of care and nursing. Beautiful designs and colourways combine with the exceptional performance of Shield Plus anti-microbial and Acyrltron protective finish affording greater resilience to wear, cleaning chemicals and staining. Visit our website to view the Panaz fabrics.





#### Technologically sophisticated, but easy to clean

- Wipe clean routinely with a microfibre cloth, lightly dampened with cold water only. Then dry with a clean absorbent cloth.
- Soak up spillages as soon as possible with an absorbent dry cloth to prevent staining. Clean with a lightly dampened microfibre cloth (cold water) and dry with an absorbent cloth.
- Use a mild soap (non-alkali) where soiling has accumulated. Take care to remove all soap residues. Then dry with an absorbent cloth.
- Remove body fluids and extreme soiling immediately (within 15 minutes) with cold water.
   If required, apply your approved infection control protocol, a 5% sodium chlorite bleach solution,
   Haz Tabs or Chlor-Clean. Then dry with a clean absorbent cloth.

#### **Important Tips**

Regular cleaning with a microfibre cloth lightly dampened with cold water will keep your fabric looking good for a long time.

- Do not dry clean, tumble dry or fully immerse the fabric in water.
- Do not apply solvent based cleaners or any other chemicals to the fabric.

Important Note: Steam cleaning disinfects, but the application of heat may permanently "cook in" staining substances producing indelible staining. Too much heat for too long a period can damage faux leather and vinyl. Note: Dyes and pigments from indigo jeans, ball point and felt tip pens may permanently stain.

### Valencia C5

Valencia uses a proven invisible vinyl protective coating PERMABLOK<sup>3</sup>® from Spradling. This creates a tough and effective barrier against the three biggest problems in healthcare – germs, abrasion and stains. It offers extended performance and lasting beauty with minimum care. Valencia fabrics can be viewed on our website.

#### Care and Cleaning Guide

The vinyl should be cleaned periodically in order to maintain its appearance and prevent build up of dirt and contaminants. Any stains, spills, or soiling should be cleaned up promptly to prevent the possibility of permanent staining. Use soft soapy solutions or special cleaning products for vinyl fabrics to remove stains on the surface of the material. Remove only with a damp white cloth. Lacquers, strong cleaners, detergents, exylene-based solutions, acetone, or ketone (MEK) cause immediate damage and contribute to the deterioration of the material. The use of such cleaners is at the owner's risk.

#### **Daily Cleaning and Maintenance**

- 1. Clean the entire surface using a mixture of 1:9 liquid soap (neutral pH) and water. Do not use soap or cleaning solutions that contain alcohol, ketones, acetates or solvents (mineral / white spirits).
- 2. Completely remove excess cleaner with a white, clean damp cloth.
- 3. Dry the surface.

#### **Cleaning Methods**

Getting rid of the following stains			
Method I	Coffee, juice, red wine, sauces, chocolate, grease, crayon and suntan lotion		
Method 2	Make-up		
Method 3	Blood, urine, faeces		
Method 4	All other tough stains		

Methods 2 – 4 are not recommended for every day cleaning.

#### Method I

Remove excess spill with a damp, white clean cloth or soft brush. Clean with a 1:9 mix of liquid neutral PH soap and water. Next rinse with clean water and dry.

#### Method 2

Use a straight application of neutral PH soap. Wipe with a clean white cloth or soft brush, rinse with clean water and dry.

#### Method 3

Use a 1 : 1 mix of Isopropyl alcohol and water. Rinse with clean water and dry.

#### Method 4

Use a 0.5% solution of household bleach and water (1 : 9 mix of 5% concentrated household bleach and water). Rinse thoroughly with clean water and pat surface dry.

Note. For cleaning use a soft white cloth saturated with the recommended cleaning agent and rub the stain in circles 10 times. Pat dry with another soft white cotton cloth and check the results. Do not use steel bristle brushes, abrasive scouring pads or metal, these cause permanent damage to the fabric.

# Transport- Attach / Remove Back Frame (Except the Montana)

For ease of transport the back frame can be separated from the seat base. The back frame attaches to the seat base by inserting the housing pins on the seat frame into the brackets on the side of the chair back frame (see below).

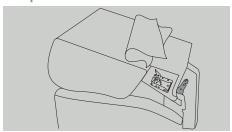


Housing pins on back frame.

Housing bracket on side of seat frame.

#### Steps involved in attaching the back frame:

### Step 1



Firstly lie the back on top of the base with the top facing forward.

## Step 2



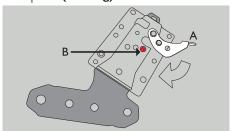
Lift the back and position the brackets over the housing pins.

### Step 3



Slide the brackets onto the housing pins and gently apply pressure to the top of the back and push down to ensure it is securely in place.

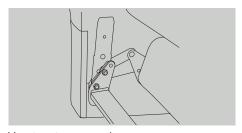
### Step 4 (Locking)



Then lock the back into position - push down on the swing tab (A) on the housing bracket until it locks into position over the chrome button (B).

# Montana Transport-Attach / Remove Back Frame

For ease of transport the back frame can be separated from the seat base. The back frame attaches to the seat base by inserting the housing pins on the seat frame into the brackets on the side of the chair back frame (see below).

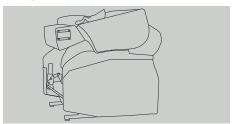


Housing pins on seat base.

Housing brackets on side of the back frame.

#### Steps involved in attaching the back frame:

### Step 1



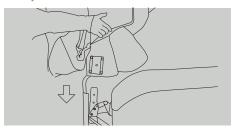
Firstly lie the back on top of the base with the top facing forward.

## Step 3



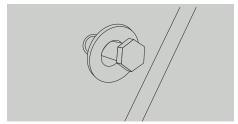
Slide the brackets onto the housing pins and push down until the back is securely in place.

### Step 2



Lift the back and position the brackets over the housing pins.

## Step 4



Once the back frame is in position use the locking bolts to secure it. Tighten them securely and NEVER USE THE CHAIR IF THEY ARE NOT PROPERLY IN PLACE

# Warranty

Two years on mechanisms, electrics, frame and upholstery. One year on air seat cushions.

Repose will repair or replace, at our discretion and free of charge to the original purchaser, any parts covered by this warranty and which on examination, are found to be faulty in material and/or workmanship. The warranty is for parts and labour. For full details of the warranty including return of faulty products, exclusions etc. please see visit our website.

Any products returned to Repose must be disinfected and should pose no health hazard.

### Warranty Exclusions

- You continue to use the product after becoming aware of any faults.
- The fault arises because you failed to follow instructions as to its storage, installation, commissioning, use or maintenance.
- · Fabric damage resulting from misuse, negligence, abuse, accident or incorrect cleaning.
- Unauthorised or incorrect repairs, alterations and modifications.
- The fault arises, as a result of Repose following any specific drawing, design or specification supplied by you.
- · Damage to the chair from misuse, negligence, abuse or accident.
- · Damage caused from normal wear and tear.
- Damage caused by common carrier abuse or mishandling and any special, indirect, incidental and/ or consequential damages.
- Replacement of the battery if the battery is left to completely discharge.

### Statutory Rights

Nothing contained in our Terms and Conditions nor in these guidelines shall affect the statutory rights of the customer.

### Warranty Claim

Please contact your supplier with your original purchase invoice and unique chair batch number and they will make the necessary arrangements with Repose. The batch number and supplier details can be found under the base of the leg rest near to the end. Simply elevate the leg rest to view.

#### **Batch Label**



Batch Number:		
Supplier:		



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\*Calls cost 7p per minute plus your networks access charge

Visit our website for more details www.reposefurniture.com





