



Arden

Users Manual



www.reposefurniture.com

Thank you

Thank you for purchasing the Arden Bariatric, a unique four motor rise recliner chair with Independent Tilt in Space, Backrest Recline, Rise and Leg Rest movements.

This highly adaptable chair with its adjustable waterfall back cushions provides excellent postural and pressure management options. You also have the option of choosing an extending leg rest, interchangeable seat cushions and a low profile seat version.

To maximise the advantages of your chair please take the time to read these instructions carefully, as they contain essential information on set-up and operation of all key features, as well as upholstery care, important safety advice plus warranty and contact details. If for any reason you are unsure of anything, please contact your supplier immediately for further information. Please keep this manual safe for future reference.



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What Our Expert Says

Who is this chair suitable for?

This unique 50 stone chair with 25 stone leg rest capacity operates via a unique four motor mechanism that maximises the opportunity for enhanced postural and pressure management control. It is a luxuriously comfortable chair with many features that combine to give your clients the opportunity of independent living and it's a chair that promotes careful moving and handling.

Some of the key features and their health and comfort benefits are detailed below. For more details on Plus Sized Seating from a health perspective please visit our web site.

Where can the chair be used?

The chair is suitable for health and care environments including hospitals, hospices and care homes as well as domestic home environments.



What are the feature benefits?

Accommodating the Gluteal Shelf

On the Arden good postural position is achieved through the:

- Option to increase the seat depth with easy to fit adjuster pads
- Reduced lumbar padding in the backrest which creates a recess
- Set back calf rests, which can support excess tissue in this area thus supporting natural flexion.

Independent Tilt in Space (TIS)

The independent Tilt in Space works to counteract the effect of the person's pannus. By having control over the angle of tilt you can adjust that person's centre of gravity' making them feel more comfortable, supporting the pannus, and reducing the feeling that they are being dragged forward by external forces.

The TIS allows the client to recline whilst maintaining all of the body's angles as it changes the orientation in space, allowing posture to be maintained and pressure to be redistributed as well as reducing shear and friction.

A handwritten signature in black ink that reads "Kate Sheehan".

Kate Sheehan
Independent Occupational Therapist

- **Independent Backrest Recline**

This allows the person to maintain flexibility over their body's position, particularly the amount of hip flexion, enabling them to maximise comfort as well as managing health needs.

- **Independent Leg Rest**

This offers the person additional flexibility over positioning, allowing them to use it in conjunction with the recline feature to create the optimal posture for their body shape. The leg rest needs to allow larger calves to maintain 90° knee flexion and to enable a safe, stable standing position.

- **Independent Rise**

The Independent Rise provides the client with more independence, supporting them as they rise to a standing position from being seated.

- **Low Profile Seat Height starting at 16"**

This allows the person to get the exact chair they need to support health, well-being and independence without compromise.

- **Extended Leg Rest**

Fitted at manufacture this feature is ideal to ensure that whatever seat height is chosen the user will not find the leg rest to short when it is raised.

- **Full Chaise cover**

The Arden benefits from a single, full seat cover which reduces the risk of pressure areas developing due to pinch points and shear and friction when the chair reclines.

These independent movements coupled with the **seat depth adjustment, removable waterfall cushions**, a choice of **interchangeable pressure seat cushions** and the latest health fabrics explains why the Arden is becoming the health professionals first choice in Bariatric seating.



Important Safety Instructions

The following instructions are for your own safety, the safety of others and to ensure that the chair is used correctly and in line with the warranty conditions.

Please ensure that:

- **YOU ALWAYS KEEP THESE INSTRUCTIONS SAFE** as you will need them for reference purposes.
- **ALL CARERS AND ATTENDANTS** are trained in the full use of the chair and are qualified to provide advice on the pressure management and postural care options.
- **YOU UNDERSTAND** the features of the chair and how they might be used to benefit particular users.
- **PLEASE ENSURE YOU READ** the basic technical checks. If you have purchased either of the Accupak or 20 cycle rechargeable battery systems, as an optional extra, please ensure you read the relevant instructions carefully.
- **YOU UNDERSTAND** the recommended user weight limit for your chair. It will be dependent on the Repose chair model that you have chosen. Please ensure that you understand these limits and **DO NOT** exceed them. This may damage the chair and **will invalidate your warranty**.
- **YOU CHECK** the chair and cables regularly to ensure that they are in a suitable working condition and that there is no damage. **DO NOT USE** the chair if it is not working properly or damaged.
- The back frame **IS SECURED** to the seat frame using the brackets. They **MUST ALWAYS BE LOCKED TOGETHER** using the locking bolts on either side which must be secured tightly. **DO NOT USE** the chair if the bolts are not securely in place. (See page 26 for instructions).
- **YOU ALWAYS** move the chair around using the front of the arms and that you are mindful of your own physical attributes as you carry out any such movements, particularly as this is a heavy chair with a weight of 14 stone (89.5kg). **DO NOT** use other parts of the chair to move it around as this may cause damage to the framework and workings of the chair and **will invalidate your warranty**.
- **YOU ALWAYS** take the necessary precautions and advice when carrying out any movement or handling operations. Due to the weight of the chair two people may be required to carry out chair locational movement / set up.
- When using the functionality of the chair whilst someone is seated **ALWAYS** ensure that any movements are smooth and comfortable for the user to avoid any distress.

- Children **DO NOT** play with, or on, the chair as this may cause damage and could result in personal injury.
- **NO ONE** stands or sits on the arms or the leg rest as this may damage the chair and/or cause it to tip. To do so may cause personal injury.
- **NO ONE** stands on the seat as this may cause the chair to tip and/or damage the chair. To do so may cause personal injury.
- You are **ALWAYS** careful to keep hands, other body parts and clothes away from the moving parts of the mechanism when checking or during usage to avoid them being trapped.
- **YOU NEVER** exit the chair whilst the leg rest is elevated.
- The chair is **ONLY OPERATED AT NORMAL ROOM TEMPERATURES** and is **NEVER** used or stored in a damp or wet area.
- **YOU ALWAYS** store your handset on the loop on the arm or on the carer loop at the back of the chair if you have chosen this optional extra. This will ensure that it will not be damaged by either falling on the floor or from anyone sitting on it.
- Children **DO NOT** play with the handset. To do so may result in personal injury.
- **YOU ALWAYS** disconnect the power supply before checking any part of the chair.
- **NO** cables are trapped under the chair and that **YOU DO NOT** run over the cables with any other equipment e.g. vacuum cleaner.
- If there is a spillage on the chair **IMMEDIATELY DISCONNECT THE ELECTRICITY FROM THE MAINS** and check that no electrical components are wet. If in any doubt please consult with your supplier or a qualified and authorised chair engineer.

Maintenance and repairs

- **YOU ONLY USE** approved parts on your chair. These can be obtained through your supplier. Failure to use approved parts **will invalidate your warranty.**
- **YOU ALWAYS** get your supplier or an authorised chair engineer to carry out any repairs or fit new parts to the chair. **DO NOT** attempt to carry out your own repairs to the chair as this may invalidate your warranty.
- **YOU NEVER MAKE** any material design, mechanical or other modifications to the chair as this may affect the way in which the chair operates and the inherent safety features. **It will also invalidate your warranty.**
- **YOU PROVIDE** your original purchase invoice and unique chair batch number when ordering parts or when making a claim under your warranty.

Accupak Rechargeable Battery System (Optional Accessory)

The Arden comes with the option of purchasing an Accupak rechargeable battery system for mains free usage.



Components received on delivery/Set up

- **The Accupak battery** will be fitted out of sight on the base of the chair and the charging outlet built into the side of the chair for ease of access.
- **The Transformer and power cables** which enable the battery to be initially charged / recharged will normally be connected to the chair when it is initially set up.
- **The handset user instructions** which can be found on page 14.
- **Only use the equipment supplied with the Accupak.**

Operation and charging

- When the chair is received the battery **MUST BE FULLY CHARGED** before usage. It is recommended that the battery is **CHARGED FOR AT LEAST 8 HOURS.**
- The battery **SHOULD BE OPERATED** at normal room temperatures and never in damp environments.
- The battery provides an average of up to 100 adjustment cycles.
- The plug-in **CONNECTIONS ARE ACCESSIBLE** so that the system can be switched off in an emergency.
- The Transformer must **ALWAYS** lie flat on the floor.
- The Accupak has an audible acoustic warning signal which is activated when the handset controls are used and the battery is low and requires recharging. The system still remains activated and emergency adjustment is possible, but please charge immediately. The battery also has an overall switch off threshold should you continue to operate the chair when the acoustic warning is sounding. This prevents deep discharge of the battery and permanent damage to it.
- **DO NOT** let the battery completely discharge as this will stop it from being fully charged again. If the battery is left to completely discharge it may have to be replaced and this is **not covered under the warranty.**
- It is **RECOMMENDED** that the battery is charged regularly overnight to prevent complete discharge.
- The chair may be used and operated whilst it is being charged, but **DO NOT** move the chair about when it is plugged in.
- The electrical components are designed to be used for no longer than 2 minutes continuous movement in any period of 20 minutes. (See Usage time on page 15).
- Rechargeable batteries, by their nature, have limited lifespans and are characterised by gradual power loss over time. This normal depreciation and continual power loss is **not covered under the warranty.**

Maintenance and disposal

- The rechargeable battery system is designed to be maintenance free.
- **DO NOT** open the Accupak. Check the cables and connections regularly for any signs of damage.
- **DO NOT** operate the system if there is any damage or if the unit gets too hot.
- **MAKE SURE** that the Accupak is kept clean and dry at all times.
- **DO NOT** submerge in water or expose to direct heat.
- **NEVER** run anything over the cables e.g. a Hoover, as this may damage them.
- **ALWAYS** store the chair in a dry and safe place which will protect the chair and the Accupak battery. If you are storing for periods of more than 6 months then the Accupak battery must be fully charged before being stored. The battery should be re-charged every 12 months when in storage.
- If your battery shows any signs of leakage do not allow the fluid to come into contact with your skin. If it does, clean the affected area and contact your doctor.
- **ONLY** clean the Accupak and battery transformer by wiping carefully with a slightly damp cloth. Do not use solvents or chemical cleaning agents, to clean them. **ALWAYS DISCONNECT the power source when doing any cleaning.**
- All batteries must be disposed of immediately if they are damaged. Batteries should always be disposed of in line with environmental regulations.

Basic Fault and Error Detection

Below we have listed some basic checks you can carry out if the chair mechanism stops working. If the chair is still not working after carrying out these steps we recommend that you contact your supplier or an authorised chair engineer.

Problem	Possible Cause	Remedy
Handset or mechanism movement not working (mains power disconnected from chair)	<ol style="list-style-type: none"> 1) No supply voltage 2) Deep discharge protection triggered (see above) 3) Handset or system defective 	<ul style="list-style-type: none"> • Connect chair to the mains/ charge the battery • If connecting to the mains /charging the battery does not work, contact supplier/ engineer
Handset or mechanism movement not working (mains power connected to chair)	<ol style="list-style-type: none"> 1) Thermoswitch has been triggered in transformer (you cannot see this), preventing the chair from being powered and the battery from charging 2) Handset or system defective 	<ul style="list-style-type: none"> • Leave the chair in a state of rest for 20 to 30 minutes • If leaving the chair at rest does not work, contact supplier / engineer
Acoustic Warning Sound can be heard	<ol style="list-style-type: none"> 1) The battery charge is very low (see above) 	<ul style="list-style-type: none"> • Immediately recharge the battery.

20 Cycle Rechargeable Battery System (Optional Extra)

The Arden comes with the option of purchasing a 20 Cycle rechargeable battery system for mains free usage.

Operation and charging

- When the chair is received the battery **MUST BE FULLY CHARGED** before usage. It is recommended that the battery is **CHARGED FOR AT LEAST 8 HOURS**. The green LED light on the charger will turn green when charging is complete.
- The battery **SHOULD BE OPERATED** at normal room temperatures and never in damp environments.
- The battery provides an average of up to 20 chair adjustments.
- There is an acoustic warning signal, a 5 second beep, that notifies you of a low remaining charge during operation. Charge the battery before further use.
- **DO NOT** let the battery completely discharge as this will stop it from being fully charged again. If the battery is left to completely discharge it may have to be replaced and **this is not covered under the warranty**.
- It is **RECOMMENDED** that the battery is charged regularly overnight to prevent complete discharge.
- The chair may be used and operated whilst it is being charged, but **DO NOT** move the chair about when it is plugged in.
- The electrical components are designed to be used for no longer than 2 minutes continuous movement in any period of 20 minutes. (See Usage time on page 15).
- Rechargeable batteries, by their nature, have limited lifespan and are characterised by gradual power loss over time. This normal depreciation and continual power loss **is not covered under the warranty**.

Maintenance and disposal

- The rechargeable battery system is designed to be maintenance free.
- **DO NOT** open the battery.
- If your battery shows any signs of leakage do not allow the fluid to come into contact with your skin. If it does, clean the affected area and contact your doctor.
- If the battery is stored disconnect the battery from the control or drive system and ensure you charge it every six months. Maximum storage time is 12 months.
- **ONLY** use a dry cloth to clean.
- Damaged batteries must be disposed of immediately and in line with environmental regulations.

Repose always recommend that a qualified chair engineer carries out any checks.

Basic Technical Checks

If the chair stops working and you have purchased either an Accupak or a 20 Cycle battery system please refer to pages 8, 9 and 10. If you do not have either system then some simple checks you might carry out are:

- **CHECK** the handset is not damaged.

If this is okay then check the following, but **ALWAYS DISCONNECT** your chair from the power source when doing the following checks.

- **CHECK** the wall socket is in working order by trying another appliance.
- **CHECK** to see if any cable connections have become disconnected.
- **CHECK** to see if any of the cables are damaged or trapped. Damaged cables should be changed.
- **DO NOT** open or attempt to open any electrical components. **To do so may invalidate your warranty.**

If the chair is still not working then you should contact an authorised chair engineer or your supplier and ask them to check the chair thoroughly.

Recommended Quality Checks

The chair should always be checked every time it is used for signs of damage or excessive wear and tear to ensure safe and reliable usage is maintained. Regular checks should include, but are not limited to:

- Damage to the cables.
- Any loose or detached parts.
- Damage to the handset.
- Backrest locking bolt securely in place and tightened (see page 26).
- Damage to the fabric of the chair.

Chair Delivery

The chair will have been set up at the date of delivery and supplied with a full set of documents. If you have any questions please speak to the person or company that took delivery or your supplier.

Pressure Care Management

The Arden has been designed to incorporate a number of pressure management features. The use of these features will depend on your assessment of the client's requirements.

Please ensure that you understand the features and how they can be used.

For the benefit of your client we always recommend that those setting up or operating the Arden are trained on the use of the chair and in pressure management and postural care.

Weight Limits

The Arden has a user weight limit of 318 Kg (50 stone). The maximum leg rest weight limit is 159 kg (25 stone).

If you are in any doubt about the weight limits please ask your supplier.

Moving and Handling Weights

Please be aware that this chair is heavy, and every personal precaution should be taken in its moving and handling.

Total weight of the chair: 89.5kg (14 stone)

Total weight of the base frame: 74.5kg (11.8 stone)

Total weight of the back frame: 15kg (2.4 stone)

Feature Functionality

Below we have detailed the chair's key functionality which will enable full usage of the chair allowing you to provide additional comfort and posture control for the user. Please read the User Manual for complete details on how to operate your model of chair.

Chair location

It is essential that you locate the chair correctly so as to ensure that all of the features will work properly:

- Position the chair in your chosen location, ensuring that there is enough space to recline fully and freely. There should be no objects behind the chair that could obstruct its movement. The chair should never touch the wall when it reclines.
- The leg rest should be able to move fully and freely with no objects to restrict this movement.
- Position the chair free from any trailing wires.
- Ensure that the chair is within easy reach of a power point to charge or recharge the battery system.
- Always ensure that there is enough space for the carer to operate the chair.

Important note – We have provided some details on all of the key dimensions on pages 22 and 23 all of which will help you to position and use the chair.

Important note – Obstructions may cause damage to the chair and its mechanism **and will invalidate your warranty.**

Heavy Duty Glides

The Arden comes as standard with heavy duty glides.



Handset instructions

The Arden comes with a simple to use six button handset that operates the four motors. Please follow the handset instructions below.

Always keep the handset hooked onto the loop on the arm (or the optional carer loop on the back of the chair if purchased).



Leg Rest
Lower chair / Leg rest out

Leg Rest
Leg rest in

Backrest Recline
Back down

Backrest Recline
Back up

Rise to Stand Position
Chair Rises (Chair resets to position to enable rise function)

Tilt in Space
Chair Lowers (Chair resets to position to enable TIS function)
Tilt in space

Simply depress the button required to carry out the movement as illustrated. By releasing the button the movement will stop in the required position.

Electric components - Usage time

The electrical components are designed to be used for no more than 2 minutes continuous movement in any period of 20 minutes. If they are used for 2 minutes continuously then they should not be used for another 18 minutes. Two minutes will allow for considerable amount of movements in line with normal operation.

Four motor mechanism with independent TIS, Backrest Recline, Rise and Leg Rest Movements

The Arden offers clients and carers some very unique movement options that support good posture, pressure management and independent living. This mechanism is ideal for:

- those clients who are unable to independently shift their weight either in a reclined or seated position.
- those with poor skin integrity where there is a high risk of skin breakdown.
- those clients with complex needs that require carer support to change position without putting their own health at risk whilst carrying out positional changes.

The back recline works independently of the leg rest enabling a wide range of relaxing positions, from sitting upright and raising the leg rest to relieve tired legs to a fully reclined resting position. The leg elevation can support reduction in oedema and fluid retention. This reduced fluid in the lower limbs allows a user to maintain their standing and walking abilities. The rise position supports standing, enabling the person to walk away more easily.



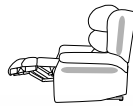
Static



Back Recline



Independent tilt in space



Legrest out



Complete recline & tilt



Rise



More information and clips showing this mechanism in action are available on our website.



Optional Leg Rest Extension

An extended leg rest can be fitted at the point of manufacture. This will provide an additional 102mm (4") on the length of the leg rest.



Seat Chaise and cover

The Arden benefits from a single, full seat cover and chaise. This chaise removes any pinch points and reduces the risk of pressure areas developing because of them. It also provides deep comfort to all parts of the body in contact with the chair. The chaise cover and memory foam are removable.

The chaise is only removable if you have purchased the removable seat cushion option. If you have then to remove firstly take off the back cushion. Then at the back of the seat cushion release the chaise from the Velcro and peel off the chaise. The chaise is also secured by Velcro to the front of the seat and under the footplate, again simply peel off.

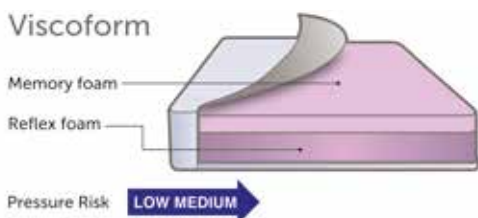


Seat Depth adjustment

The seat depth is very important as it should be long enough to support the upper part of the legs whilst allowing the user's back to rest comfortably on the backrest. The Arden has the option of a choice of two sets of detachable adjuster pads, 25mm (1") or 50mm (2"). They simply fit behind the back cushions using the Velcro strips, as the image demonstrates.

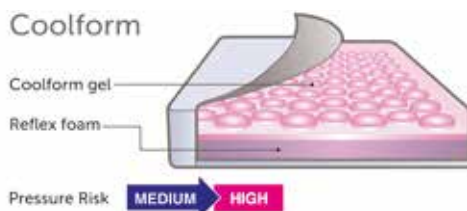
Pressure Management Seat Cushions

There are four interchangeable seat cushion options depending on your postural and comfort requirements. They all have a pressure management range which is shown on the images below. For further details on the options please consult your supplier.



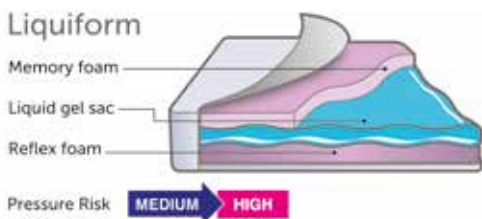
For those who have good posture and mobility but are seated for greater than one hour at a time and require pressure relief and supported comfort.

This cushion has a high-density foam base which offers a supportive and firm seat base with a top layer of memory foam to allow immersion into the cushion, giving stability and a large surface area to reduce pressure levels.



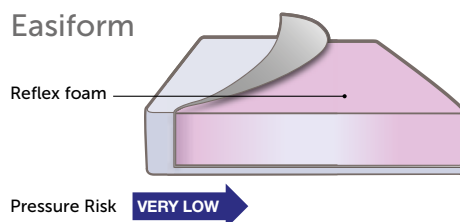
For those sitting for long periods with specific comfort issues such as a high risk of pressure sores. This cushion uses the latest medical grade silicone gel technology allowing pressure to be evenly distributed.

The gel conforms to the shape of the body and equalises to body temperature. The gel cells allow air to flow easily and Coolform is totally odourless and hypo-allergenic.



For those who have good posture and mobility but sit for long periods of time and require pressure relief and supported comfort. Recommended for people with limited muscle bulk or at risk of excessive weight loss.

This cushion has a high-density foam which offers a supportive and firm seat base. The foam is topped with a fluid liquid gel in a soft silicone cover which provides a high level of pressure relief. The liquid gel helps to dissipate heat and constantly adapts to the user's movement.



Our softest foam cushion with high quality Reflex foam filler for gentle comfort. For ease of cleaning and replacement all seat cushions and covers are removable.

Back and Seat Cushion Adaptability

The Arden comes with the following back and seat cushion options for maximum adaptability. With all these seat cushions, we recommend a fabric with four way stretch properties to aid the reduction of friction and shear.

Postural Supporting Back Cushions

The Arden comes with a three tier removable waterfall back cushions featuring back blockers in the top and middle cushions.

Key features of the interchangeable cushions:



- All cushions can be interchanged and repositioned for comfort and posture management. To reposition the back cushions simply pull away from the back where they are positioned using Velcro strips and then reposition as required. Replacement or duplicate back cushions can be purchased at any time.



- All of the back cushions come with removable covers for the purposes of cleaning or replacement.
- Each of the fibre filled cushions comes with a zip that will enable fibres to be added or taken away to adjust the level of firmness.



- Both the top and middle back cushions come with insertable blockers to alter the postural position of the user. Simply push the blockers into the pockets at the base of each cushion.

Pressure Management Seat Cushions

Fixed Seat Cushions

The Arden is supplied with a fixed seat cushion as standard where the cushion and chaise are all sewn on to the main frame. If you have chosen this option you will not be able to remove or replace seat covers.

Removable and Interchangeable Seat Cushion

If you have chosen a removable seat cushion it can be interchanged with other seat cushion options (see page 17). This means that you can purchase one or more interchangeable seat cushions to support the different needs of individuals who may use this chair.

Key features:



- All seat cushions can be removed and interchanged enabling the chair to be modified as a user's conditions change, or adapted for other users.



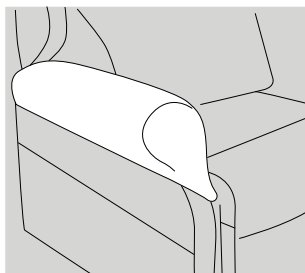
- To change the seat cushion, chaise or cover slip, firstly remove the back cushion. Then at the back of the seat cushion and on the footplate, release the chaise from the Velcro strips and pull to release the chaise. The seat cushion can simply be lifted from the seat frame.

Optional Accessories

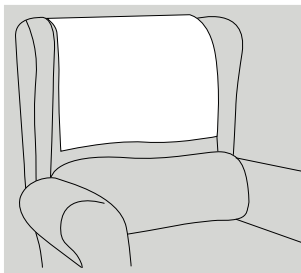
The following accessories are optional on the Arden:

- Extendable leg rest fitted at manufacture
- Coolform gel or memory foam in arm rests
- Handset loop on back of chair for the carer
- Pocket and handset loop moved to the left-hand side
- Replacement back blockers
- Back and seat cushion replacement on removable cushions

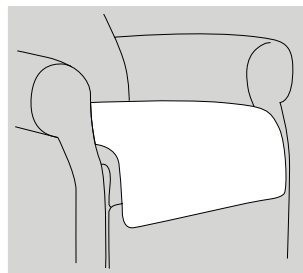
High wear protection covers all in matching fabrics:



Full length arm cover



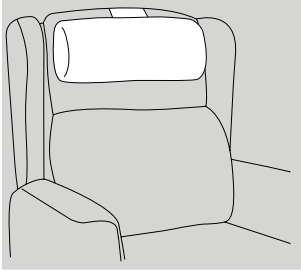
Head cover



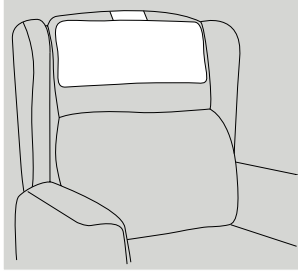
Seat cover

Headrests

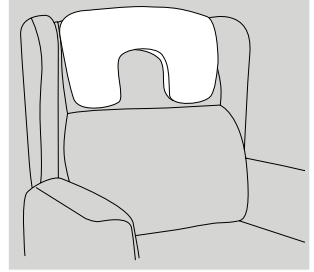
A range of headrests are available with the Arden:



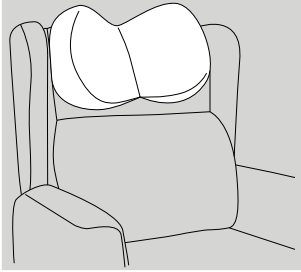
Head roll



Small head pillow



Small profile headrest



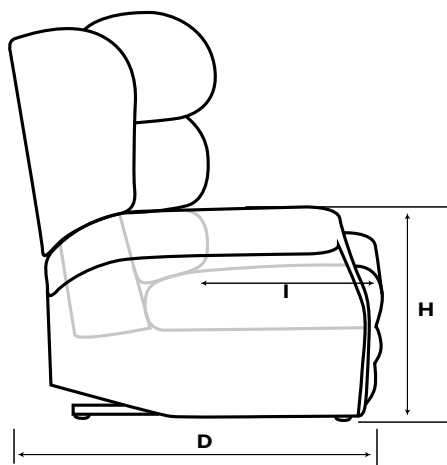
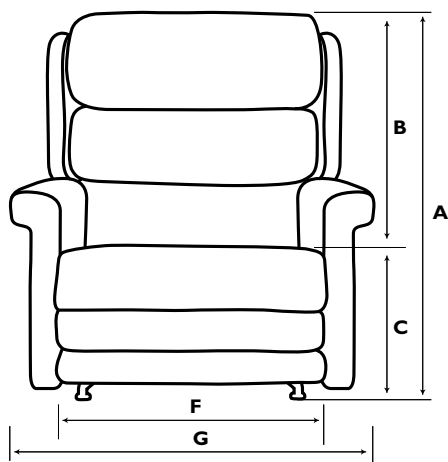
Midline headrest

Safety options

- 20 cycle back-up unit
- Accupak rechargeable battery system for mains free usage

Further details can be found on our website
www.reposefurniture.com

Chair Dimensions



Basic dimensions for Arden

A	Overall height	1143mm	45"
B	Back height	762mm	30"
C	Seat height	406mm	16"
		457mm	18"
		508mm	20"

D	Overall length (normal seating position)	1143mm	45"
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E	Maximum overall length	1803mm	71"
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Important note:

E	Overall length (when the extended leg rest is fitted)	1905mm	75"
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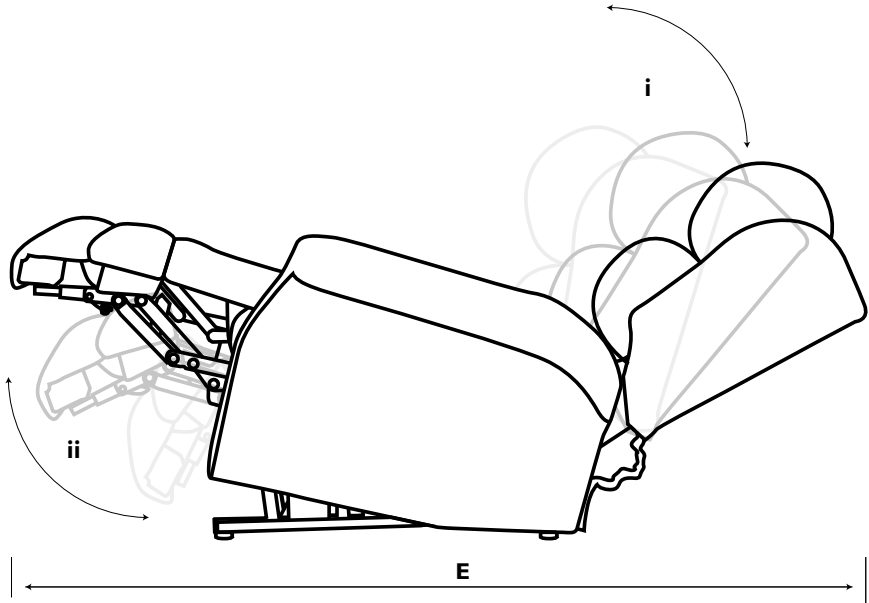
Available seat and overall widths

F	Seat width	610mm	24"
		660mm	26"
		711mm	28"
		762mm	30"

G	Overall width	991mm	39"
		1041mm	41"
		1092mm	43"
		1143mm	45"

H	Standard arm height	610mm	24"
		660mm	26"
		711mm	28"

I	Seat depth	508mm	20"
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Recline and tilt angles

i	Back angle recline	93.5 - 129.5°	36° range
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ii	Leg rest angle	90° - 184°	94° range
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Seat tilt angle 0° - 16°

Please note that depending on the seat cushion built into the chair the seat height may vary slightly from that shown opposite.

Important note – All measurements are approximated as each chair may be slightly different when constructed.

Important note – Standard arm heights are dependent on the seat height selected.

Fabrics

All our healthcare fabrics are Waterproof, Anti-MRSA, Anti-bacterial, Anti-fungal, Crib 5 and bleach cleanable and all cushions and cushion covers are removable for cleaning purposes. For our full range of health fabrics and cleaning instructions please visit our website.



General Upholstery Care

The Arden comes with an extensive range of fabric options. **Always** ensure that you follow the cleaning instructions for **your particular upholstery**. You will find details of all of the fabrics on our web site along with their respective cleaning instructions. Please note that different fabrics will have different characteristics and cleaning instructions, **ask your supplier if you are in any doubt** about the cleaning instructions. Repose cannot be held responsible for any damage caused by cleaning.

Some general care tips:

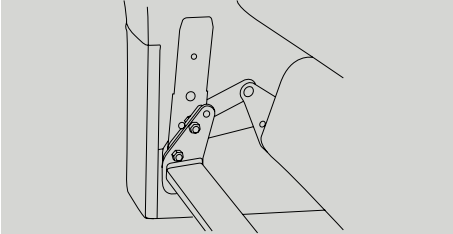
- **Regular cleaning** is required to maintain the appearance and cleanliness of your chair. Small dust and dirt particles can increase the wear and tear of the upholstery and may dull the fabric.
- Your **upholstery should not be exposed** to direct sunlight for long periods of time as this will cause your fabric to fade. If your furniture is positioned within prolonged light, ensure your curtains and blinds are drawn for protection.
- **Ensure** your upholstery is protected from sharp objects or buckles as these may cause the fabric and/or upholstery to snag or become damaged.
- **Avoid** allowing pets onto your furniture as their claws may cause damage to the fabric and upholstery. All animals have a degree of oil in their coats which may transfer to your fabric if they go onto the chair. This will cause your fabric to wear prematurely.
- If you have fibre filled cushions regularly plump to avoid the fibres flattening.

Important note:

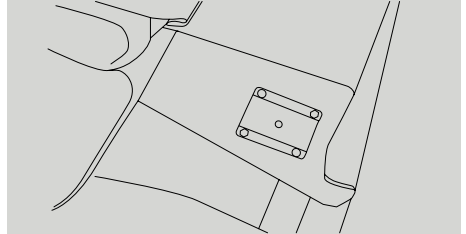
The person cleaning the chair **should always** use protective gloves to reduce the risk of infection transmission.

Transport- Attach / Remove Back Frame

For ease of transport the back frame can be separated from the seat base. The back frame attaches to the seat base by inserting the housing pins on the seat frame into the brackets on the side of the chair back frame (see below). Due to the weight of the frame you may need two people to carry out the following actions.



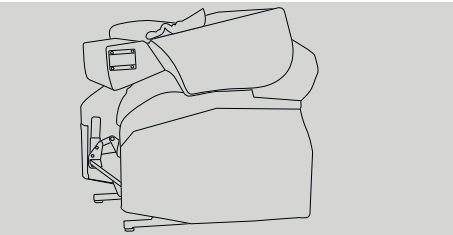
Housing pins on seat base.



Housing brackets on side of the back frame.

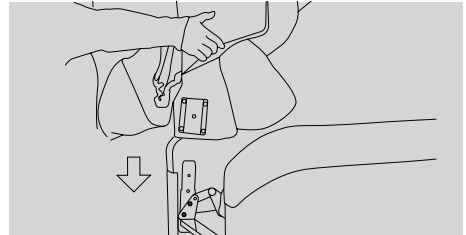
Steps involved in attaching the back frame:

Step 1



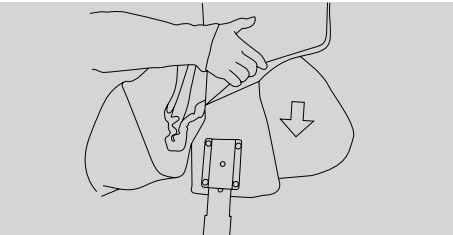
Firstly lie the back on top of the base with the top facing forward.

Step 2



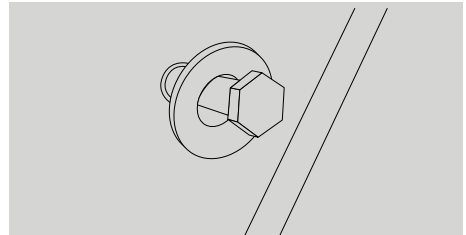
Lift the back and position the brackets over the housing pins.

Step 3



Slide the brackets onto the housing pins and push down until the back is securely in place.

Step 4



Once the back frame is in position use the locking bolts to secure it. Tighten them securely and **NEVER USE THE CHAIR IF THEY ARE NOT PROPERLY IN PLACE.**

Warranty

Two years on mechanisms, frame and upholstery. One year on air seat cushions.

Repose will repair or replace, at our discretion and free of charge to the original purchaser, any parts covered by this warranty and which on examination, are found to be defective in material and/or workmanship. The warranty is for parts and labour only and for transportation to and from the original delivery point. It does not include any white glove delivery service. If this is required it will incur an additional cost.

Warranty Exclusions

- Fabric damage resulting from misuse, negligence, abuse, accident or incorrect cleaning
- Unauthorised or incorrect repairs, alterations and modifications
- Damage to the chair from misuse, negligence, abuse or accident
- Damage caused from normal wear and tear
- Damage caused by common carrier abuse or mishandling and any special, indirect, incidental and/or consequential damages
- Replacement of the battery if the battery is left to completely discharge.

Statutory Rights

Nothing contained in our Terms and Conditions nor in these guidelines shall effect the statutory rights of the customer.

Warranty Claim

Please contact your supplier with your original purchase invoice and unique chair batch number and they will make the necessary arrangements with Repose. The batch number and supplier details can be found under the base of the leg rest near to the end. Simply elevate the leg rest to view.

Batch Label



Batch Number:

Supplier:



Tel: 0844 7766 001*

Fax: 0844 7766 002*

Email: service@reposefurniture.com

*Calls cost 7p per minute plus your networks access charge

Visit our web site for more details
www.reposefurniture.com

